

COMMUNITY DIRECTOR UPDATE

MAY 1, 2026



COMMUNITY NEWS

Thank you to everyone who completed the Tenant Satisfaction Survey.

Your feedback is invaluable. Our Navy partners compile the survey results into a report, which we use to develop action plans, enhance resident services, and plan future neighborhood projects. Be sure to follow our Facebook page and the CD Monthly Newsletter for updates as improvements roll out across our community.



Help Keep Our Neighborhoods Looking Their Best

Thank you for helping keep our community clean, safe, and welcoming. Please remember to pick up any trash around bins, avoid leaving unwanted items at the curb, and always clean up after your pets. Keeping backyards mowed and porches or patios free of clutter also helps maintain the overall appearance of our neighborhoods. Small efforts from each resident make a big difference—thank you for taking pride in our community!

RESIDENT REVIEWS ★★★★★

Thank you to all residents who completed the SatisFacts surveys in March & April! Your feedback helps us improve every part of your experience from move-in to maintenance to move-out.

Here's how we scored from March 13th – April 12th, 2026 (out of 5):

- Move In 4.57
- Move Out 4.6
- Work Order 4.87

TEAM UPDATES

Meet Marlene Paissan, our Change of Occupancy Painter!

Marlene loves cooking, baking, and discovering new recipes and kitchen treasures at thrift stores. She's proud to be part of the Whidbey Family Housing team and finds painting calming and meaningful.



Office Contact Information

-  (360) 447-5800
-  WhidbeyIslandRSO@HuntCompanies.com
-  WhidbeyIslandFamilyHousing.com

LIGHTING RESPONSIBILITIES AND SAFETY GUIDELINES

Residents are responsible for replacing light bulbs in fixtures controlled by wall switches inside the home. When purchasing a replacement bulb, check the base type and size to ensure it fits properly, and match the brightness (lumens or watt equivalent) without exceeding the fixture's rating. Choose a color tone—warm, neutral, or cool—based on your preference. **LED bulbs are recommended** because they last longer and use less energy.

If your fixture uses an LED bulb, it must be replaced with the same type of LED only. Using an incorrect bulb type can create a safety hazard. Bringing the old bulb to the store can help ensure a proper match. Here are some additional important reminders:

- Do not mix fluorescent and LED tubes in the same fixture
- Do not install bulbs requiring a built-in ballast (Type A), as they are not compatible and may pose a fire risk
- If the light does not work after replacement, please contact Maintenance—we're here to help



Appliances require appliance-rated bulbs only. Our Maintenance team will replace appliance bulbs for residents free of charge.

If you have questions about lighting, need help removing a bulb, or require a new appliance bulb, please contact Maintenance at (360) 447-5800, Option 1, or submit a work order through the app. We're always happy to assist!

UPCOMING COMMUNITY EVENTS

MOTHER'S DAY FLOWERPOT CRAFT

Date: Friday, May 8th

Time: 4:30 PM – 6:00 PM

Location: Maylor Point Community Center

Celebrate Mother's Day with a fun and creative hands-on craft event for all ages! Join us as we design heartfelt handmade cards and decorate flowerpots, each paired with a potted plant to take home. This keepsake makes a thoughtful and personal gift for a mom, grandmother, caregiver, or anyone special in your life.

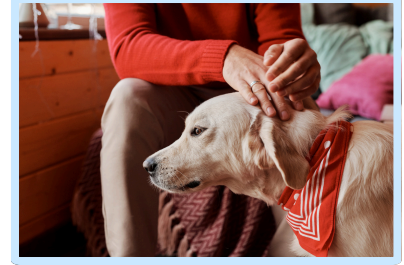


UPCOMING EVENTS (CONTINUED)

UPCOMING COMMUNITY EVENTS

YAPPY HOURS

Date: Thursday, May 14th **Time:** All day, available while supplies last
Location: The Community Centers at Victory Terrace, Maylor Point, and Crescent Harbor. Stop by to pick up a bandana and a treat for your furry friends to take home. Treats & gifts for cats and dogs will be available for grab-and-go.



FAMILY DISCO NIGHT

Date: Friday, May 29th **Time:** 6:00 PM – 8:30 PM
Location: Victory Terrace Community Center
Get Ready to boogie! Join us for a family-friendly disco night filled with music, lights, glow-in-the-dark giveaways, and feel-good vibes.



LOCAL EVENT: PENN COVE WATER FESTIVAL

Date: Saturday, May 9th **Time:** 11:00 AM – 5:00 PM
Location: Front & Coveland Streets, Downtown Coupeville
The Penn Cove Water Festival features annual tribal canoe races, native arts & crafts vendors, storytelling, musical and dance performances, artist demonstrations, authentic Native foods, youth activities, exhibits, and displays.

LOCAL EVENT: WHIDBEY REN FAIRE

Date: Saturday, May 23rd and Sunday, May 24th **Time:** 10:00 AM – 6:00 PM
Location: Beach View Farm, 1570 Wieldraayer Rd, Oak Harbor
The event blends historical charm, fantasy, and community, offering an unforgettable experience for locals and visitors alike. Purchase tickets at WhidbeyRenFaire.org.

TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Louise Aldana

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Director of Operations
Logan Chapman

✉ Logan.Chapman@HuntCompanies.com

MAY

SUN	MON	TUE	WED	THU	FRI	SAT
					01 Silver Star Service Banner Day	02
03	04	05	06	07	08 Mother's Day Flowerpot Craft Military Spouse Appreciation Day	09 Penn Cove Water Festival
10 Mother's Day	11	12	13 Children of the Fallen Patriots Day	14 Yappy Hours	15	16 Armed Forces Day
17	18	19	20	21	22	23 Whidbey Ren Faire
24 Whidbey Ren Faire	25 Memorial Day OFFICE CLOSED	26	27	28	29 Family Disco Night	30
31						