

# COMMUNITY DIRECTOR UPDATE

## APRIL 1, 2026

### COMMUNITY NEWS

#### YOUR VOICE MATTERS!

Our Tenant Satisfaction Survey is now live! All residents should have received an email invitation from **donotreply@rdniehaus.com** sent to the primary email address on file.

You can also complete the survey by visiting:  
**<https://navy-survey.rdniehaus.com>** and following the prompts.

If you need a new survey link, email **navytss@rdniehaus.com**. Be sure to include:

- The service member's full name
- NASWI as the installation
- Your neighborhood and home address

This survey is an important opportunity to share honest feedback about your living experience, including maintenance, curb appeal, home quality, and more. Your voice truly matters, and we value every response. We look forward to hearing from you!



**YOU COULD WIN BIG!**  **Gift cards ranging from \$50–\$250 will be awarded.**

To be in it to win it, complete your survey before Friday, May 1st.

### MEET THE TEAM

#### Meet Laramie Billups – Maintenance Technician

Laramie served 9 years in the U.S. Navy with the Navy Seabees and graduated from high school in Iwakuni, Japan. He enjoys making a direct, positive impact on service members and their families by helping ensure safe, comfortable homes. We're grateful to have Laramie on our team!



### Office Contact Information

-  (360) 447-5800
-  [WhidbeyIslandRSO@HuntCompanies.com](mailto:WhidbeyIslandRSO@HuntCompanies.com)
-  [WhidbeyIslandFamilyHousing.com](http://WhidbeyIslandFamilyHousing.com)

## LANDSCAPE & BACKYARD MAINTENANCE REMINDER

Our landscaping team has begun their regular mowing schedule for all **communal areas**. As a reminder, **residents are responsible for maintaining their own fenced-in backyards**. Grass should be mowed regularly and kept **below 5 inches**, and fencelines should remain free of weeds and overgrown grass.

To make upkeep easier, we offer **free rentals of electric lawn mowers and weed eaters** through our Self-Help Desk at the Maintenance Warehouse (2372 Robin Street). Equipment is available Monday–Friday, 1:00 PM – 5:00 PM.



Please also remember to **pick up and properly dispose of all pet waste**, both in your yard and throughout the community. Pet waste can damage the lawn, create odors, and impact the enjoyment of shared spaces for your neighbors.

Thank you for helping keep our community clean, healthy, and looking great!

## RESIDENT REVIEWS ★★★★★

Thank you to all residents who completed the SatisFacts surveys in February & March! Your feedback helps us improve every part of your experience from move-in to maintenance to move-out.

**Here's how we scored from February 12th – March 12th, 2026 (out of 5):**

- Move In 4.58
- Move Out 3.4
- Work Order 4.89

**We are also proud to announce that we have received three 2025 SatisFacts National Community Awards and the J Turner, 2025 Elite 1%, ORA Power Ranking Award.** Thank you to every resident who has taken the time to fill out their surveys and leave us online reviews – we love to hear your feedback and use it to drive change and excellence in the services and facilities we provide to our residents.

## UPCOMING COMMUNITY EVENTS

### BREAKFAST ON THE GO

**Date:** Wednesday, April 1st

**Time:** 7:30 AM – 8:30 AM while supplies last

#### All neighborhoods:

- Victory Terrace: Corner of Meadow/Brant
- Crescent Harbor: Corner of Hemlock & Eastern
- Maylor Point: Corner of Vista & Mountain
- Whidbey Apartments: Corner of Langely & Iris



Good morning starts here! At the entrance of your neighborhood, you will see your friendly Whidbey Family Housing team handing out a complimentary breakfast bag to start your morning off right. We're not fooling you!

# UPCOMING EVENTS (CONTINUED)

## UPCOMING COMMUNITY EVENTS

### BINGO NIGHT

**Date:** Friday, April 10th

**Time:** 5:30 PM – 7:30 PM

**Location:** Victory Terrace Community Center

Feeling lucky? Come out for a fun-packed family bingo night and enjoy laughs, great prizes, and some sweet treats. Lots of prizes to be won, with the grand prize being a Portable AC Unit!



### HELPING HANDS, BEACH CLEAN UP EVENT

**Date:** Wednesday, April 22nd

**Time:** 9:30 AM – 3:00 PM

**Location:** Crescent Harbor Beach, Meet at the car park near the NEX. Beach access from the NEX Car Park.

Join our beach clean-up event to keep our island home and the places we love to visit clean and enjoyable for all. Current residents may volunteer to join the Whidbey Family Housing team for our Annual Helping Hands Event. Volunteer certificates will be awarded, and a free hot-dog lunch will be available, too!



### TINY TALONS & TOOLBELTS

**Date:** Wednesday, April 29th

**Time:** 3:00 PM – 5:00 PM

**Location:** Maintenance Warehouse, 2372 Robin Street, in the Victory Terrace neighborhood

Bring your little builders to a playful, hands-on event with your Whidbey Family Housing maintenance technicians, where you can build a toy car. Suitable for children 4-12 years. Must be accompanied by an adult. **Only 30 spots are available. You must RSVP at (360) 447-5800 by Monday, April 27th.**



## UPCOMING LOCAL EVENTS

### BUNNY BONANZA

**Date:** Saturday, April 4th

**Time:** 11:00 AM – 2:00 PM

**Location:** Convergence Zone Recreation Center – On base

Join us for a day packed with egg-citing family fun, adorable photo ops, and festive activities for all ages. Bring the whole crew for games, smiles, and plenty of springtime cheer!



### Egg Hunt Schedule:

- 11:30 AM EFMP
- 12:00 PM Ages 2-4
- 12:30 PM Ages 5-7
- 1:00 PM Ages 8-10
- 1:30 PM Ages 10+

# UPCOMING EVENTS (CONTINUED)

## UPCOMING LOCAL EVENTS

### WELCOME THE WHALES FESTIVAL & PARADE

**Date:** Saturday, April 11th & Sunday, April 12th

**Time:** 11:00 AM – 2:00 PM

**Location:** Downtown Langley

Join the community in Downtown Langley as we celebrate the return of the beloved gray whales affectionately known as The Sounders, who make a special detour to Puget Sound each year to feed on ghost shrimp.



#### Festival & Parade Schedule on Saturday, April 11th:

- 11:00 AM Costume-making and activities at Langley United Methodist Church
- 1:30 PM Parade staging at the bus barn parking lot (6th & Cascade)
- 2:00 PM Parade through Langley, followed by a waterside ceremony at Seawall Park

On Sunday, April 12th, you can enjoy special presentations, a beach clean-up, and plenty of opportunities to learn more about these remarkable whales.

### HOLLAND HAPPENING WEEKEND & KLOMPEN HUNT

**Date:** Friday, April 24th – Sunday, April 26th

**Time:** 10:00 AM – 4:00 PM

**Location:** Downtown Oak Harbor

Pick up your Klompen Hunt passport at Garry Oak Gallery (830 SE Pioneer Way #101, Oak Harbor) and explore downtown shops in search of hidden wooden shoes.



Visit participating merchants, collect stamps in your passport, and return it to Garry Oak Gallery for a chance to win prizes. The prize drawing will be held on Monday, April 27, and winners will be notified by phone. **Enjoy the Holland Happening Parade on April 25 from 11:00 AM – 1:00 PM.**

## TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Louise Aldana**

✉ Louise.Aldana@HuntCompanies.com

**Director of Operations**  
**Logan Chapman**

✉ Logan.Chapman@HuntCompanies.com

# APRIL

SUN	MON	TUE	WED	THU	FRI	SAT
			01 Breakfast On the Go	02	03	04 Bunny Bonanza
05 Gold Star Spouses Day	06	07	08	09	10 Bingo Night	11 Welcome the Whales Festival
12 Welcome the Whales Festival	13	14	15 Purple Up Day!	16	17	18
19	20	21	22 Helping Hands Beach Clean Up	23	24 Klompen Hunt	25 Klompen Hunt
26 Klompen Hunt	27	28	29 Tiny Talons & Toolbelts	30		