

# COMMUNITY DIRECTOR UPDATE

## JANUARY 1, 2026

### COMMUNITY NEWS

We loved seeing the neighborhood lights and decorations this holiday season! As a reminder, all holiday decorations and lights must be removed by Saturday, January 10, 2026.

We're offering free curbside holiday tree pickup from Monday, January 5, to Friday, January 16, in all neighborhoods. **Only real trees will be accepted, with all ornaments, nails, tree stands, and flocking removed. Trees must be placed curbside for collection.**

After these dates, residents can drop off unwanted real holiday trees at **Maillard's Landing Nursery**, located at 3068 N Oak Harbor Rd.

### MEET THE TEAM

#### Meet Bob Ramsey, one of our Maintenance Technicians!

Bob is a proud Patriots fan and a key part of our maintenance team! He thrives on tackling challenging projects and enjoys working closely with both residents and colleagues. Next time you see Bob around the community, be sure to say hello!



### TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
<b>Victory Terrace</b>		Garbage Weekly	Recycle Biweekly
<b>Whidbey Apartments</b>		Garbage Weekly	Recycle Biweekly
<b>Maylor Point</b>	Garbage Weekly, Recycle Biweekly		
<b>Crescent Harbor</b>	Garbage Weekly, Recycle Biweekly		

### Office Contact Information

-  (360) 447-5800
-  WhidbeyIslandRSO@HuntCompanies.com
-  WhidbeyIslandFamilyHousing.com

# COMMUNITY UPDATES

## MAINTENANCE TIPS

We want to remind you of a few important steps to keep your home safe:

- **Keep Heat On:** If you're traveling, do not turn off the heat. Set your thermostat to 65°F and leave it on auto to prevent pipes from freezing.
- **Winter Watchman:** Going on an extended vacation? Self-Help offers a Winter Watchman device that alerts you if the temperature drops below a set point, helping protect against frozen pipes. Call Maintenance at (360) 447-5800 for more info.
- **Winterize Outside Faucets:** Disconnect hoses and turn off outside faucets. Pick up a free spigot cover at Self-Help, 2372 Robin Street, to prevent freezing.

**Reminder:** Residents are responsible for damage from freezing pipes if heat is turned off or hoses are left connected. Take these simple precautions to avoid charges.

If you experience frozen or burst pipes, please call in an **Emergency Work Order** immediately at (360) 447-5800 and follow the prompts for Maintenance.

## RESIDENT REVIEWS

Thank you to all residents who completed the SatisFacts surveys in November and December. Your feedback helps us improve every part of your experience from move-in to maintenance.

### Here's how we scored from October 14th - November 13th, 2025 (out of 5):

- Move In 4.40
- Move Out 4.10
- Work Order 4.89

We love hearing from our residents, and your feedback means the world to us! Here are some recent reviews recognizing our amazing team members for their outstanding service and support during move-ins, move-outs, and beyond.

 "We had Mendi for check in and check out. He was amazing, very accommodating, and made sure everything was perfect before we moved in!" - **Kennedy Stanley**

 "Madonna was so helpful and made sure our check out process was smooth. She walked us through everything and answered any questions we had. She was specific on what needed to be done during our pre inspection, so we had low to no fees. This was our first time renting with Hunt and because of Madonna, our future move out pre/future inspection will be held to a high standard. Thank you, Madonna!" - **Tammy Pry**

 "Mendi was such great help and definitely very knowledgeable about the area. Also gave some great recommendations for food and site seeing." - **Javoris Phillips**

 "Madonna is great to work with. She made the whole process easy. She even worked with us and made the process easier to do the walk through when my children were needing my attention. Would certainly recommend her throughout the process" - **Catherine Livingston**

# UPCOMING EVENTS

## UPCOMING COMMUNITY EVENTS

### NEW LOOK ONLINE PET CONTEST

**Date:** Monday, January 5th – Thursday, January 8th

**Location:** Online at [FB.com/WhidbeyIslandFamilyHousing](https://FB.com/WhidbeyIslandFamilyHousing)

We'd like to invite you to share a before-and-after photo of your pet/animal, along with a comment about who they are and what makes them special to you. Their before photo from 2025 and their after photo with their New Year's glow up, featuring their favorite new toy, outfit, or just looking fabulous!



### BEANIE MAKING EVENT

**Date:** Thursday, January 22nd

**Time:** 4:00 PM – 6:00 PM

**Location:** Crescent Harbor Community Center

Join us for a fun evening and create your own Beanie. All Beanies are provided, pick your favorite color for the Beanie and your favorite patch to go on it and we will attach it for you on the spot.



## UPCOMING LOCAL EVENTS

### LEGO® BLOCK PARTY

**Date:** Wednesday, January 7th

**Time:** 2:45 PM – 4:00 PM

**Location:** Coupeville Library, 788 NW Alexander St, Coupeville

Build independently or with others. We'll provide the LEGO®, you provide the imagination. This is a drop-in program designed for ages 5 and up. For additional information, please get in touch with Sherry Southard at Sno Isle Org. at (360) 678-4911.



### CAR CARE WORKSHOP: HOW DO I TAKE CARE OF MY CAR?

**Date:** Monday, January 12th

**Time:** 5:30 PM – 7:00 PM

**Location:** Mark's Auto Repair, 181 NE Midway Blvd, Oak Harbor

Join the Oak Harbor Library and Mark's Auto Repair for a hands-on workshop where you'll learn all about the basics of car maintenance and repair. Whether you're a new driver or a veteran of the road, knowing how to handle common car questions and quirks can help you feel safe and secure when you get behind the wheel. Organized by Oak Harbor Library, call (360) 675-5115 for more information.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

#### Community Director

**Louise Aldana**

 [Louise.Aldana@HuntCompanies.com](mailto:Louise.Aldana@HuntCompanies.com)

#### Director of Operations

**Logan Chapman**

 [Logan.Chapman@HuntCompanies.com](mailto:Logan.Chapman@HuntCompanies.com)

2026

# JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
				01 New Year's Day <b>OFFICE CLOSED</b>	02	03
04	05 New Look Online Pet Contest Starts	06	07 LEGO® Block Party	08 New Look Online Pet Contest Ends	09	10
11	12 Car Care Workshop	13	14	15	16	17
18	19 Martin Luther King Day <b>OFFICE CLOSED</b>	20	21	22 Beanie Making Event	23	24
25	26	27	28	29	30	31