

COMMUNITY DIRECTOR UPDATE DECEMBER 1, 2025

COMMUNITY NEWS

With the colder weather arriving most of our exterior projects around the community have now finished for 2025, but our interior **Maylor OPQ Lighting and Hardware Project** and our **Multi Community LED Lightbulb Replacement Project** remain ongoing.

- Roof moss and gutter cleaning will continue as weather permits, as will any remaining exterior painting and repairs.
- Chimney inspections will also be ongoing through our Maylor Point community in December, until completed.



A friendly reminder to all residents to **turn off all holiday lighting overnight** and when away from home, and **ALWAYS** leave your thermostat turned on and set to a minimum of 65 degrees, even if you are only away for a few hours. Pipes can freeze quickly with sudden temperature drops and we typically experience freezing temperatures in December.

2026 BAH Rates: We are expecting 2026 BAH rates to be announced in December, **for our Navy residents, no action is needed**, your allotments will be automatically adjusted. **For our Marine and Coast Guard residents, you will need to submit a manual adjustment for your allotment updates.**

We wish all our residents a Happy Holiday Season.

MEET THE TEAM

Meet Tristian Richard, one of our Maintenance Technicians!

Tristian is passionate about gardening and cares for a variety of birds, including parrots, pigeons, parakeets, cockatiels, quail, ducks, and chickens! He also enjoys woodworking and cherishes time with his 1.5 year old son. Tristian loves working with our amazing team, learning different aspects of all maintenance trades, and helping residents and people in the community. Next time you see him, be sure to say hello!



Office Contact Information

-  (360) 447-5800
-  WhidbeyIslandRSO@HuntCompanies.com
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TRASH & RECYCLING

Trash schedule is on the next page.

MAINTENANCE TIPS

As temperatures begin to drop, follow these **9 essential winterizing tips** to stay warm and safe!

- **Vacation precautions:** Notify the leasing office if you will be away for an extended time. Ask us about our Winter Watchman devices or consider arranging for someone to check your home.
- **Disconnect garden hoses:** Disconnect and store your garden hoses. Attach exterior spigot covers to insulate hose bibs. These covers are available at our Self-Help Shop, located at the Maintenance Shop (2372 Robin Street).
- **Never turn off your heat:** Keep your thermostat set to a minimum of 65° F, even if you are away for more than 24 hours. This helps prevent frozen and burst pipes.
- **Let faucets drip:** Allow both hot and cold water to drip slightly in the kitchen and bathroom faucets to maintain water flow and assist with preventing pipes from freezing.
- **Keep garage doors closed:** This helps to prevent freezing of interior pipes or belongings. A closed garage door improves energy efficiency by keeping heat in and lowering heating costs.
- **Open cabinets:** Open your kitchen and bathroom cabinet doors to allow warm air to circulate around the plumbing, especially those along exterior walls.
- **Keep registers in unused rooms open:** Keep all heating registers open, even in unused rooms, to maintain warmth and protect interior water lines from freezing.
- **Do not warm up vehicles in the garage:** Avoid running your vehicle inside the garage to prevent dangerous carbon monoxide buildup.
- **Remove heat obstructions:** Ensure heat registers and baseboard heaters are clear of furniture or other obstructions.
- **Important reminder:** Never use your stove, oven, or BBQ grill to heat your home.

If you experience frozen or burst pipes, please call in an **Emergency Work Order** immediately at (360) 447-5800 and follow the prompts for Maintenance.

TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

COMMUNITY UPDATES & EVENTS

RESIDENT REVIEWS ★★★★★

Thank you to all residents who completed the SatisFacts surveys in October/November. Your feedback helps us improve every part of your experience from move-in to maintenance.

Here's how we scored from October 14th – November 13th, 2025 (out of 5):

- Move In 4.8
- Move Out 3.87
- Work Order 4.93

UPCOMING COMMUNITY EVENTS

HOLIDAY PARADE THROUGH HOUSING!

Date: Thursday, December 4th

Time: 4:30 PM – 7:30 PM (approximate times)

Location: Maylor Point, Victory Terrace, & Crescent Harbor Neighborhoods

Get an early glimpse of Santa and his helpers during the Holiday Parade. Listen for sirens and come out to say hi!



COOKIES AND COCOA WITH SANTA

Date: Friday, December 19th

Time: 5:00 PM – 7:00 PM

Location: Victory Terrace Community Center

Join us for a festive holiday celebration! Enjoy hot cocoa, cookies and a magical photo opportunity with Santa!



UPCOMING LOCAL EVENTS

CHRISTMAS VILLAGE AT THE BLUE FOX DRIVE-IN

Date: Every Friday through Sunday in December, **with the last weekend running from Friday, December 19th to Monday, December 22nd!**

Time: 4:00 PM – 7:00 PM

Location: Blue Fo Drive-in, 1403 Monroe Landing

This year brings even more fun! Visit Santa, enjoy hayrides, lights, games, tasty treats, and plenty of magical surprises!

- 7+ tickets are \$5
- 3 – 6 yrs tickets are \$3
- 2 and younger are free



GREENBANK FARM HOLIDAY MARKET

Date: Every Saturday and Sunday in December, **with the last day on Sunday, December 21st**

Time: 11:00 AM – 3:00 PM

Location: Greenback Farm, 765 Wonn Road

Greenbank Farm will transform into a magical winter wonderland this holiday season, featuring sparkling farm lights, festive Holiday Gift Markets on the first three weekends in December, and a special visit from Santa Claus, arriving by fire truck at 3:00 PM on Saturday, December 6th!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Louise Aldana

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Director of Operations
Logan Chapman

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2025

DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01	02 #GivingTuesday	03	04 Holiday Parade through Housing	05 Christmas Village at the Blue Fox Drive-in	06 Christmas Village at the Blue Fox Drive-in Greenbank Farm Hoiday Market
07 National Pearl Harbor Remembrance Day Christmas Village at the Blue Fox Drive-in Greenbank Farm Hoiday Market	08	09	10	11	12 Christmas Village at the Blue Fox Drive-in	13 Christmas Village National Guard Birthday Wreaths Across America
14 Christmas Village at the Blue Fox Drive-in Greenbank Farm Hoiday Market	15	16	17	18	19 Christmas Village at the Blue Fox Drive-in Cookies and Cocoa with Santa	20 Christmas Village Space Force Birthday Greenbank Farm Hoiday Market
21 Christmas Village at the Blue Fox Drive-in Greenbank Farm Hoiday Market	22 Christmas Village at the Blue-Fox Drive-in Last Day	23	24	25 OFFICE CLOSED	26	27
28	29	30	31 New Year's Eve			