

COMMUNITY DIRECTOR UPDATE NOVEMBER 1, 2025



COMMUNITY NEWS

The holiday season is here, and we love seeing your festive spirit! As a friendly reminder, please remove all Halloween decorations by Friday, November 7, 2025. To help keep our community safe and enjoyable for everyone, please follow these simple guidelines when decorating:

- **Lighting hours:** 5:00 PM to 10:00 PM, Thanksgiving through the second week of January.
- **Safety first:** Avoid overloading circuits or using excessive extension cords.
- **Roof restrictions:** No decorations or lights are allowed above the first-floor roofline, and roof access is strictly prohibited for all residents.
- **When away:** Turn off lights when no one is home.
- **No canned snow:** Do not spray canned snow on windows, siding, doors, or brickwork.

We also want to share **important window safety reminders**, as window falls remain the leading cause of injury for young children at home.

- To help **prevent accidents**, keep furniture such as cozy couches, beds, and dressers away from windows. These items can become climbing hazards for curious children.
- When windows with screens are open, children may lean or push against the screen, which can easily pop out of the frame, leading to a dangerous fall.
- For added safety, consider installing window opening control devices, which limit the opening distance of windows. These devices are available upon request.

Please remember window screens are not safety devices. Children should always be supervised around open windows.

Thank you for keeping our neighborhoods safe and bright.

We appreciate your continued efforts to ensure our communities remain safe, welcoming, and full of light. Wishing you and your loved ones a joyful and peaceful holiday season!



Office Contact Information

-  (360) 447-5800
-  WhidbeyIslandRSO@HuntCompanies.com
-  WhidbeyIslandFamilyHousing.com

TRASH & RECYCLING

Trash schedule is on the next page.

MAINTENANCE TIPS

Holiday Travel Reminder: PLEASE DO NOT TURN THE HEAT OFF!

If you plan to travel during the upcoming holiday season, please do not turn off the heat in your home. To help prevent frozen pipes and other cold-related damage, thermostats should be set to 65°F and remain on auto at all times.

Self Help offers a **Winter Watchman device** that provides a visual alert if indoor temperatures drop below a safe level. This device helps prevent frozen or burst pipes in case your furnace fails while you're away. To request a device or learn more, please contact maintenance at (360) 447-5800.

Disconnect garden hoses from the outside water spigot: The water inside the hose can rapidly freeze when the temperature drops below 32 degrees. Burst outside spigots are a potentially expensive problem that is relatively easy to avoid. Each exterior faucet or spigot should have a cover attached. Free spigot covers are available at our Self Help Store, located in the maintenance building at 2372 Robin Street.

Please note: Residents are responsible for any damage caused by frozen pipes if the heat is turned off in the home or if exterior hoses are left connected. To avoid potential charges, be sure to follow the simple steps outlined above.

MEET THE TEAM

Meet Pamela Baltazar – Project Coordinator

Pam loves her role because it keeps her active and lets her connect with residents. She enjoys seeing the impact of each project and being part of a fun, dedicated team. Pam ran the Kyoto Marathon while living in Japan and plans a 6 month sailing trip with her husband after retirement!



TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

COMMUNITY UPDATES & EVENTS

RESIDENT REVIEWS ★★★★★

Thank you to all residents who completed the SatisFacts surveys in September and October! Your feedback helps us improve every part of your experience from move-in to maintenance.

Here's how we scored from September 13th to October 14th, 2025 (out of 5):

- Move In 4.5
- Move Out 3.80
- Work Order 4.83

UPCOMING COMMUNITY EVENTS

SNAP THE FEAST

Date: Monday, November 24th – Thursday, November 27th

Location: Online @WhidbeyIslandFamilyHousing

Celebrate the season with us. Share a photo of your Thanksgiving meal, festive table, or family feast for a chance to win a \$50 e-gift card.



THANKFUL FOR YOU BINGO NIGHT

Date: Thursday, November 13th

Time: 5:00 PM – 7:00 PM

Location: Victory Terrace Community Center

Join us for a fun-filled evening of bingo, prizes, and treats. Prizes include an Igloo cooler, gift cards, board games, and an electric griddle!



UPCOMING LOCAL EVENTS

FREELAND WEDNESDAY NIGHT MARKET

Date: Wednesday, November 12th

Time: 5:00 PM – 9:00 PM

Location: Freeland Hall, 1515 Shoreview Drive, Freeland

Whether you're shopping for handcrafted goods, sipping on something warm, or just soaking up the autumn energy.

- Local makers and artisans
- Food, seasonal treats, and more!



COUNTRY CHRISTMAS FAIRGROUNDS

Date: 11/28 – 11/30 and 12/5 – 12/7

Time: 9:00 AM – 4:00 PM

Location: In the Coffman building at the Whidbey fairgrounds

The festive season is almost here, so come out for some holiday cheer and unique gift ideas. Enjoy cookies, coffee, and hot chocolate, plus a children's craft table and a special visit from Santa Claus!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director

Louise Aldana

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Director of Operations

Logan Chapman

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2025

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
						01
02 Daylight Saving Time Ends	03	04	05	06	07	08
09	10 Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12 Freeland Wednesday Night Market	13 Thankful For You Bingo Night	14	15
16	17	18	19	20	21	22
23	24 Snap the Feast Facebook Contest	25 Snap the Feast Facebook Contest	26 Snap the Feast Facebook Contest	27 Snap the Feast FB Contest Thanksgiving OFFICE CLOSED	28 Country Christmas Fairgrounds	29 Country Christmas Fairgrounds
30 Country Christmas Fairgrounds						