

# COMMUNITY DIRECTOR UPDATE OCTOBER 1, 2025



## **COMMUNITY NEWS**

We are committed to improving our community and providing the best possible living experience for all residents, and we continue to roll out projects across our community. Here's what is happening in October:

- **Crescent Harbor II:** Vinyl siding replacement project, door painting project, gutter installation project – Siding work is complete, painting and gutters ongoing.
- **Roof Moss & Gutter Cleaning:** With the roof anchors now installed, work on the Victory Park and Terrace homes has begun. Crescent Harbor III and Maylor Point will receive their second treatments.
- **Maylor Point, OPQ Neighborhood:** Lighting and hardware upgrade project for homes on Mountain, Rainier, Cascade, Baker, Mt Erie & Crater Loop.
- **Puget Sound Energy LED Project:** Installations are ongoing in vacant units, and work will start on Mountain Circle. This exciting zero-cost project will improve energy efficiency in our homes.
- **Rockhill Terrace:** Fencing project underway on Sandstone Drive.
- **Wood Rot Repairs:** Will be starting in the Forbes Point neighborhood in Maylor Point.

## **MAINTENANCE TIPS**

As colder weather approaches, please remember to turn off the water at the outside faucets and disconnect all exterior hoses.

- Each exterior faucet should have a spigot cover attached, which you can pick up for free at our Self-Help Center located in the Maintenance building at 2372 Robin Street.
- To use the cover, place it over the exterior spigot and secure it using the attached elastic pull handle. These covers help prevent pipes from freezing.



Additionally, furnaces will soon be activated as temperatures continue to drop. Now is a great time to replace your furnace filters, which can also be picked up for free at our self-help store.

## **Office Contact Information**

- ☎ (360) 447-5800
- ✉ [WhidbeyIslandRSO@HuntCompanies.com](mailto:WhidbeyIslandRSO@HuntCompanies.com)
- 🌐 [WhidbeyIslandFamilyHousing.com](http://WhidbeyIslandFamilyHousing.com)

## **TRASH & RECYCLING**

Trash schedule is on the next page.

RESIDENT REVIEWS ★★ ★

Thank you to all residents who completed their SatisFacts surveys in August and September! Your feedback helps us understand what we’re doing well and where we can improve. From move-in to maintenance, your experiences shape how we serve our community.

Here’s how we scored from August 13th to September 12th, 2025 (out of 5):

- Move In 4.20
- Move Out 4.95
- Work Orders 4.78

Resident reviews go beyond numbers, they help improve our neighborhood. Your feedback drives positive change, enhances services, and makes your home more comfortable.

MEET THE TEAM

Meet Steven Norwell, one of our Maintenance Technicians!

We’re excited to introduce Steven Norvell, one of our dedicated Maintenance Technicians here at Whidbey Family Housing! Steven brings a positive attitude and a passion for helping residents every day. When he’s not keeping our community running smoothly, he enjoys mountain biking and hiking with his dogs and daughter.

Steven says one of his favorite parts of the job is working alongside a great team and supporting the families who live here. Be sure to say hi and thank him for all he does when you see him around the neighborhood!



TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

# COMMUNITY UPDATES

## UPCOMING COMMUNITY EVENTS

### CIDER KITS GRAB AND GO

**Date:** Friday, October 3rd

**Time:** All day while supplies last

**Location:** Victory Terrace, Maylor Point, and Crescent Harbor Community Centers.

Fall is in the air, and we are bringing the cozy vibes to you. Swing by and pick up your apple cider kit to enjoy a warm cup of spiced cider at home.

### FALL FESTIVAL

**Date:** Saturday, October 11th

**Time:** 11:00 AM – 3:00 PM

**Location:** Victory Terrace Community Center

Enjoy a crisp autumn day packed with festive activities, including a petting zoo, pumpkin patch, Taiko Drummers, info booths, food and drinks & more! **Must RSVP for Pumpkins:** Call (360) 447-5800 to reserve.

### FALL PATIO DECORATING CONTEST

**Date:** Monday, October 20th – Thursday, October 23rd

**Location:** Online, on our Facebook @WhidbeyIslandFamilyHousing

Whether you are going for cozy fall vibes or spooky Halloween fun, we want to see your patio decked out in its seasonal best. Post your best picture to win a movie night basket!

### TRUNK OR TREAT

**Date:** Friday, October 31st

**Time:** 4:00 PM – 6:00 PM

**Location:** Victory Terrace Community Center Parking Lot

Dress in your favorite costumes and enjoy trunk-or-treating. Supplies are limited, so don't miss out! Kids must be with an adult. Sign up to decorate your trunk for a chance to win a prize for the best design!

## UPCOMING LOCAL EVENTS

### OKTOBERFEST AT GREENBANK FARM

**Date:** Saturday, September 6th

**Time:** 12:00 PM – 6:00 PM

**Location:** Greenbank Farm, 765 Wonn Road, Greenbank

Join us for Oktoberfest featuring THE OOMPAH-STERS! Enjoy local beers, brats, and pretzels. **Dress in dirndls and lederhosen for this 21+ event** and participate in fun activities for prizes! Tickets: \$20 online, \$25 at the door. For details, visit [www.sowhidbey.com](http://www.sowhidbey.com) or call (360) 929-3045.

### NO TRICKS, SAFE TREATS

**Date:** Friday, October 31st

**Time:** 5:00 PM – 7:00 PM

**Location:** Along Pioneer Way and Fidalgo in Oak Harbor

Each year, we welcome children and their families to come and trick or treat in a safe environment. Over forty businesses and civic groups participate in the event.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

#### Community Director

**Louise Aldana**

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#### Director of Operations

**Logan Chapman**

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2025

# OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
			01	02	03 Cider Kits Grab and Go	04
05	06 Oktoberfest at Greenbank Farm	07	08	09 National Depression Screening Day	10	11 Fall Festival
12	13 Navy Birthday	14	15	16	17	18
19	20 Online Fall Patio Decorating Contest	21 Online Fall Patio Decorating Contest	22 Online Fall Patio Decorating Contest	23 Online Fall Patio Decorating Contest	24	25
26 Deployed Day	27 Navy Day	28	29	30	31 No Tricks, Safe Treats Trunk or Treat	