

COMMUNITY DIRECTOR UPDATE SEPTEMBER 1, 2025

COMMUNITY NEWS

Here's what is happening in September:

Victory Park:

- Roof anchor installation completed.
- Roof moss and gutter cleaning.
- Painting.

Saratoga Heights:

- Road striping is scheduled for the first week of September.

Crescent Harbor II:

- Vinyl siding replacement work is complete, door painting and gutter installation to follow.

Maylor Point:

- OPQ Lighting and hardware upgrade project for homes on Mountain, Rainier, Cascade, Baker, Mt. Erie and Crater Loop.

Victory Terrace:

- Paint and repair project involves repairing vinyl siding, painting doors, trim, gutters, pressure washing retaining walls, and painting stair handrails.

Additional Updates:

- We are working with Puget Sound Energy to swap out fluorescent tube fixtures for LED in many of our neighborhoods. This is an exciting project to improve home energy efficiency.

As children return to school and the days grow shorter, please remember to drive slowly and carefully through our neighborhoods to keep everyone safe. To all our residents who are students or work in education, we wish you a very happy first day back and an even happier school year ahead!

MAINTENANCE TIPS

As the weather cools and furnaces start to kick into action, now is a good time to replace your furnace filters. You can pick them up free of charge from our Maintenance Self-Help Center, located in our Maintenance Shop at 2372 Robin Street, between 1:00 PM and 5:00 PM, Monday through Friday.

If you need help installing a filter for the first time, place a work order by calling (360) 447-5800 or enter your request via our website or app.

With the colder weather coming, spiders are common in the Pacific Northwest. A good home remedy that would help keep our 8-legged friends outside is peppermint oil. Simply put a few drops of peppermint oil in a water bottle.

Office Contact Information

-  (360) 447-5800
-  WhidbeyIslandRSO@HuntCompanies.com
-  WhidbeyIslandFamilyHousing.com

TRASH & RECYCLING

Trash schedule is attached

RESIDENT REVIEWS ★★ ★

Thank you to all residents who completed their Satisfacts surveys in July/August. These scores are rated out of 5, and our scores 07/14/2025 – 08/14/2025 are as follows:

- Move In 4.67
- Move Out 4.48
- Work Orders 4.86

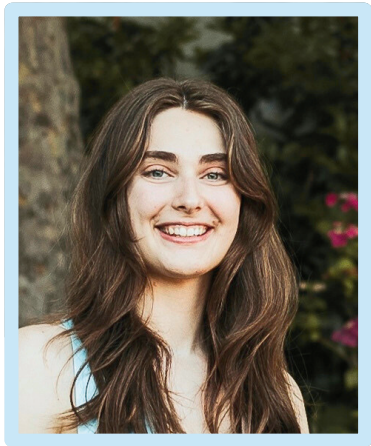
Our Technician, Gerry, who serves our Maylor Point Community, recently won the **HMC Golden Wrench Award**. This prestigious award is given to one Technician per portfolio and is a real honor to receive. Gerry won for providing excellent service to our residents, driving our customer satisfaction results in his neighborhood to an all-time high, and for achieving high work order productivity, which resulted in same-day service for many residents. Great job, Gerry!

Thank you to all our residents who take the time to fill out our surveys and complete Google and Facebook reviews for our team members. We really appreciate you taking the time!

MEET THE TEAM

Meet Hailey Utzinger, your Leasing Specialist!

Hailey has lived in Washington State her entire life. She’s passionate about hiking—especially the Diablo Lake Trail Head—and finds joy in her role thanks to the amazing team she works with and the opportunity to welcome new residents and help them feel at home. Be sure to say hi when you see her!



TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

COMMUNITY UPDATES

UPCOMING COMMUNITY EVENTS

BREAKFAST ON THE GO

Date: Friday, September 5th

Time: 7:30 AM – 9:00 AM

Location: All neighborhoods, look out for us at the main entry point into your community.

Kick off the school year with a quick goodie bag on us! Our friendly staff will be outside handing out breakfast bags to help you start the day right! Look for the balloons and a grab bag on your way out.

FOOTBALL CHILI SHOWDOWN

Date: Monday, September 8th – Thursday, September 11th

Time: All day

Location: Online

Submit your famous chili recipe for a chance to win a **Chefman XL Electric Griddle** and bragging rights as the community's ultimate chili champion! Post a picture in the comment section of our Facebook post. Your friends are welcome to taste, vote, and cheer you on!

FALL TRIVIA NIGHT

Date: Friday, September 19th

Time: 5:00 PM – 7:00 PM

Location: Victory Terrace Community Center

Join us for fall trivia night. Think pumpkins, leaves, seasonal foods, and more. There are multiple spot prizes to win!

SPOOKY MASK MAKING WORKSHOP

Date: Friday, September 26th

Time: 5:00 PM – 7:00 PM

Location: Crescent Harbor Community Center

Spooky season is just around the corner. Join us for a fun, hands-on Halloween craft event where you can design and create your own Halloween mask! Bring your imagination and get ready for a frightful fun time.

UPCOMING LOCAL EVENTS

MILITARY APPRECIATION PICNIC

Date: Saturday, September 6th

Time: 12:00 PM – 4:00 PM

Location: Windjammer Park, Oak Harbor

Join us for a wonderful community picnic dedicated to showing our appreciation for the brave men and women in the military. This special event will feature a variety of delicious food and refreshing drinks, live music to enjoy, and plenty of activities for family fun.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Louise Aldana

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Director of Operations
Logan Chapman

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2025

SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01 Labor Day OFFICE CLOSED	02	03	04	05 Breakfast on the Go	06 Military Appreciation Picnic
07	08 Online Football Chili Showdown Contest	09	10	11 Patriot Day Last Day Online Football Chili Showdown Contest	12	13
14	15	16	17	18 Air Force Birthday	19 Fall Trivia National POW/MIA Recognition Day	20
21	22 First Day Of Fall	23	24	25	26 Spooky Mask Making Workshop	27
28 Gold Star Mother's Day	29	30				