



COMMUNITY DIRECTOR UPDATE

MAY 1, 2025



COMMUNITY NEWS - TSS SURVEY & MOSQUITO TREATMENTS

Thank you to all residents who completed their Tenant Satisfaction Surveys! Your feedback is invaluable, and our Navy partners are hard at work compiling all the data into a comprehensive report. This report will be the cornerstone of our action plan, driving continuous improvements to the services we offer. Stay tuned for exciting updates on our Facebook page and CD Monthly Newsletter as we roll out new projects across our community.

Mosquito treatments in our Maylor Point Community will commence this month and continue through the end of September. Our treatment plans include perimeter spraying to control the adult mosquito stage and the use of dunks in the storm water/drainage system to control the larval stage. We ask residents to remove all vessels containing water from the exterior of your home, empty wading pools after use, etc., as this will prevent mosquitoes from laying eggs in any stagnant water.

COMMUNITY UPDATES

We are committed to enhancing our community and providing the best living experience for all residents. The following projects are planned for 2025:

Crescent Harbor 1:

- Reroofing
- Fencing Replacement
- Paving

Crescent Harbor 2:

- Vinyl Siding Replacement
- Door Painting
- Gutter Installation

Victory Park & Saratoga Heights:

- Roof Anchor Installation
- Victory Park vinyl assessments for future repair

Community-Wide:

- Suppression Line Glycol Additions: Sandstone/Agate

Ongoing Projects:

- Roof Moss Removal and Gutter Cleaning (currently in Maylor Point then Victory Park Neighborhoods)
- Victory Terrace: Pavement & Driveway Repair
- Maylor Point: Water Lateral Line Repair & Replacement. (*Mountain Circle is complete. Work on Rainier Circle underway and then onto Cascade Circle.*)

We look forward to these improvements and will keep you updated on their progress.

Leasing Office Contact Information

- (360) 447-5800
- WhidbeyIslandRSO@huntcompanies.com
- www.WhidbeyIslandFamilyHousing.com



COMMUNITY UPDATES

Meet Daryl Walrath, Maintenance Technician

Two fun facts about Daryl -In 1996 he was the first one to ever load a Bradley fighting vehicle into a C-17 plane for transport in the U.S. Army. He has also always had a passion for primitive survival, learning shelters, making fire and navigation skills! Daryl loves learning a lot of new things with HMC, being as efficient as possible and making a difference for the community Please say Hi to Daryl when you see him!



RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts surveys in March/April. These scores are rated out of 5 and our scores 03/14/2025 – 04/14/2025 are as follows:

Move In 4.53 * Move Out 4.07 * Work Order 4.85

We love to receive your feedback so please look out for surveys in your inbox and take a few moments to let us know how we are doing.

Did you know each month we draw a winner for a \$50 gift card for completing a survey! Look out for the surveys in your emails after each work order or after your move in to win.

Review from Ana Jarrett ★★★★★

“Throughout the move-in process, from initial move-in to pre-inspection, Ms. Farah has provided exemplary support and professionalism. Her respectful and considerate approach has been highly valued. Ms. Farah provided helpful guidance throughout our move-in and move out process. She has consistently shown respect, understanding, and a professional demeanor. Thank you Ms. Farah! Also, Our family is deeply grateful to Mr. Gerry for his prompt, efficient, and professional handling of our work orders request and we appreciate his dedication to providing exceptional service. Thank you Mr. Gerry!”

UPCOMING COMMUNITY EVENTS

MAY THE 4TH BE WITH YOU

Date: May 1st– May 4th

Location: Facebook

Post a picture of your best Star Wars costume or a picture of Star Wars-themed food you made. We welcome family-friendly pictures only. There will be one winner per category, and each will receive a prize.



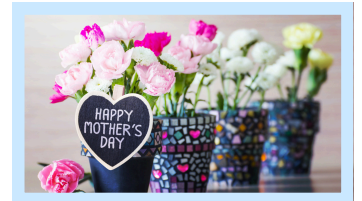
MOTHER'S DAY FLOWER CRAFT

Date: May 8th

Time: 3:00pm – 5:00pm While Supplies Last

Location: Victory Terrace & Crescent Harbor Community Centers

Join us to create a special gift for Mom. Flowers and pots will be provided, while supplies last. Don't miss out on the door raffle prize too!



KID'S KITE DAY CRAFT

Date: May 14th

Time: 4:00pm – 6:00pm

Location: Maylor Point Community Center & Victory Terrace Community Centers

Bring your children to enjoy a fun-filled day of making kites! Children must be accompanied by an adult. Supplies are limited, so come early to ensure you get everything you need.



POP CULTURE TRIVIA AND KARAOKE

Date: May 30th

Time: 5:00pm – 7:00pm

Location: Victory Terrace Community Center

Test your knowledge and showcase your singing skills at our exciting event! Children must be accompanied by an adult.



MAINTENANCE TIPS- LANDSCAPE TIPS

This month, our landscapers will begin inspecting and repairing irrigation systems. During startup, we often find that nozzles need repair or adjustment as they can be easily moved or damaged during the winter and spring seasons by foot traffic, vehicles, and mowers. Once startup testing and repairs are completed, if you find any irrigation nozzles spraying in the wrong direction or hitting your home or vehicles, please don't hesitate to call our Maintenance line at 360-447-5800, option 1, and we will get the nozzles re-adjusted.

At this time of year, the grass grows very quickly. We have electric lawn mowers and weed eaters available for free rental from our self-help desk located in the Maintenance Warehouse at 2372 Robin Street, between 1300hrs and 1700hrs, Monday to Friday.

All pet waste should be picked up and disposed of regularly. Pet waste is hazardous, will kill the lawn if left, and quickly becomes odorous and unpleasant for neighbors. We also ask that pet owners remember to 'scoop the poop' when out in the community and common areas. Thank you for keeping the neighborhoods clean and enjoyable for all residents.

Did you know that if a service member is deploying for 60 days or longer, you may qualify for free backyard mows? Call us to inquire about our Hunt Heart Program; we are here to help.

UPCOMING LOCAL EVENTS

PENN COVE WATER FESTIVAL

Date: May 10th
Time: 11:00 am – 5:00 pm
Location: Coupeville



Join us for the Penn Cove Water Festival, a vibrant celebration of Native American culture. This event features exciting canoe racing, captivating storytelling, diverse entertainment, traditional crafts, and authentic native foods. There are also plenty of activities for children, ensuring fun for the whole family. Come and immerse yourself in the rich cultural heritage and enjoy a day filled with community spirit and festivities.

WHIDBEY REN FAIRE

Date: May 24th – May 25th
Time: 10:00 am – 6:00 pm
Location: Beach View Farm, 1570 Wieldraayer Rd, Oak Harbor



The Whidbey Ren Faire transforms the venue into a fantasy realm where fairies, pirates, knights and more come to life. The event blends historical charm, fantasy and community, offering an unforgettable experience for both locals and visitors.

TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

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