



# COMMUNITY DIRECTOR UPDATE

## APRIL 1, 2025

### **COMMUNITY NEWS - TENANT SATISFACTION SURVEY**

#### YOUR VOICE MATTERS!

Our Tenant Satisfaction Survey is underway. Residents should have received the survey link via email from [donotreply@rdniehaus.com](mailto:donotreply@rdniehaus.com). If not, you can access it at <https://navy-survey.rdniehaus.com> or request a new invitation at [navytss@rdniehaus.com](mailto:navytss@rdniehaus.com) (include the service member's name, NASWI, and your address).

This is your chance to provide open and honest feedback on maintenance, curb appeal, home quality, and more. Complete the survey by May 1st for a chance to win e-gift cards ranging from \$50 to \$250. We look forward to hearing from you – your voice matters!

### **COMMUNITY UPDATES**

We are committed to enhancing our community and providing the best living experience for all residents. The following projects are planned for 2025:

#### **Crescent Harbor 1:**

- Reroofing
- Fencing Replacement
- Paving

#### **Crescent Harbor 2:**

- Vinyl Siding Replacement
- Door Painting
- Gutter Installation

#### **Victory Park:**

- Roof Anchor Installation

#### **Suppression Line Glycol Additions:**

- Sandstone/Agate

#### **Ongoing Projects:**

- Roof Moss Removal and Gutter Cleaning (currently in Crescent Harbor Neighborhood)
- Victory Terrace: Pavement & Driveway Repair
- Maylor Point: Water Lateral Line Repair & Replacement

**We look forward to these improvements and will keep you updated on their progress.**

#### **Leasing Office Contact Information**

- 📞 (360) 447-5800
- ✉️ [WhidbeyIslandRSO@huntcompanies.com](mailto:WhidbeyIslandRSO@huntcompanies.com)
- 🌐 [www.WhidbeyIslandFamilyHousing.com](http://www.WhidbeyIslandFamilyHousing.com)



## COMMUNITY UPDATES

### Meet Chris Adams, Maintenance Director

Meet Chris, our dedicated Navy Veteran and Denver Broncos fan who brings his passion for fixing things and engaging with the community to our team. Working out of our Maintenance Shop, Chris is often seen around the property, ensuring everything runs smoothly. His friendly demeanor and commitment to excellence make him a valued member of our staff. Be sure to say hi to Chris when you see him!



## RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts surveys in January. These scores are rated out of 5 and our scores 02/11/2025 – 03/11/2025 are as follows:

**Move In 3.80 \* Move Out 2.80 \* Work Order 4.80**

We love to receive your feedback so please look out for surveys in your inbox and take a few moments to let us know how we are doing.

**Did you know each month we draw a winner for a \$50 gift card for completing a survey! Look out for the surveys in your emails after each work order or after your move in to win.**

**Review from Kayla Jones** ★★★★★

“Farah was phenomenal! Not only was she professional but she was also down to earth and willing to joke around with us. She helped us move into our new home and answered every little question we had. Farah made it very clear that if we had any problem big or small she would take care of it for us and if she couldn’t she would find the right person that could. Although there was a lot of paperwork involved lol it was hands down the easiest move in compared to civilian rentals.!”

## UPCOMING COMMUNITY EVENTS

### **MONTH OF THE MILITARY CHILD- PURPLE BALLOON PURSUIT**

Date: Every Friday in April

Time: All day – Until all balloons are collected!

Location: Victory Terrace, Crescent Harbor, Maylor Point Community Centers, and Whidbey Apartments.

Find the purple balloons around the community, take a photo, and share it on Facebook, or bring the balloon to Victory Terrace or Crescent Harbor Community Center to claim your goodie bag.



## UPCOMING COMMUNITY EVENTS

### **BREAKFAST ON THE GO**

Date: April 7th

Time: 7:30am - 8:30am - While supplies last.

Location: Curbside at community entrances - Victory Terrace, Maylor Point, Crescent Harbor and Whidbey Apartments.

•Brown Bag Breakfast Giveaway - Start the day right, with us!



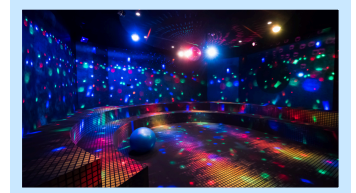
### **GLOW IN THE DARK: FAMILY DISCO**

Date: April 18th

Time: 6:30pm - 8:30pm

Location: Victory Terrace Community Center

Enjoy music, snacks, and spot prizes at our fun-filled family event! RSVP by calling 360-447-5800 or emailing [whidbeyislandrso@huntcompanies.com](mailto:whidbeyislandrso@huntcompanies.com). This event is for current residents only, and children must be accompanied by an adult.



### **EARTH DAY GRAB & GO**

Date: April 22nd

Time: All day - while supplies last

Location: -Victory Terrace, Maylor Point & Crescent Harbor Community Centers

Don't miss our Seed Packet Giveaway to start your garden today!



### **ADOPT A STUFFED PUPPY**

Date: April 30th

Time: 4pm - 6pm While supplies last. One per child

Location: Victory Terrace & Maylor Point Community Centers

Choose a stuffed puppy and collar to take home, along with an adoption certificate.



## MAINTENANCE TIPS

**Landscaping Schedule:** Our landscapers have begun their mowing schedule and will be maintaining all common areas on the property. Residents are responsible for mowing their own fenced-in backyards. Please ensure your backyard is mowed regularly and kept below 5 inches in length to remain in compliance.

**Equipment Rental:** We offer electric lawn mowers and weed eaters for free rental at our self-help desk, located in the Maintenance Warehouse at 2372 Robin Street. The desk is open Monday to Friday, from 1:00 PM to 5:00 PM.

**Pet Waste Management:** Please pick up and dispose of pet waste regularly. Pet waste is hazardous, can damage the lawn, and quickly becomes odorous and unpleasant for neighbors. Remember to 'scoop the poop' when out in the community and common areas. Thank you for helping keep our neighborhoods clean and enjoyable for everyone.

**Hunt Heart Program:** Did you know that if a service member is deploying for 60 days or longer, you may qualify for free backyard mowing? Call us to inquire about our Hunt Heart Program. We are here to help.

**UPCOMING LOCAL EVENTS**

**EASTER EGG HUNT**

Date: April 19th  
 Time: 12:30 pm or 11:30 a.m. for Sensory Friendly Egg Hunt (ages 1–10)  
 Location: Smith Park in Historic Downtown, Oak Harbor

An exciting Easter Egg Hunt where you can find lucky coins and win amazing prizes! Make sure to arrive before the start time, as the eggs go quickly. Don't miss out on the fun!



**STATE PARK FREE DAY**

Date: April 22nd  
 Time: All day  
 Location: State Parks

Whidbey and Camano Islands are home to some of the most beautiful state parks in Washington, including the most visited of all, Deception Pass! Usually, a Discover Pass is required for entry but park entry and parking for the day is completely free on 04/22. Let's get outside!



**TRASH & RECYCLING SCHEDULE**

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
<b>Victory Terrace</b>		Garbage Weekly	Recycle Biweekly
<b>Whidbey Apartments</b>		Garbage Weekly	Recycle Biweekly
<b>Maylor Point</b>	Garbage Weekly, Recycle Biweekly		
<b>Crescent Harbor</b>	Garbage Weekly, Recycle Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
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