



WHIDBEY ISLAND
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE OCTOBER 2024



COMMUNITY NEWS

Did you know that at each of our community centers we have a conference room/quiet area for you to use during business hours. We have free guest wifi too! These spaces provide an ideal quiet environment for work, study or meetings. Please call us on (360) 447-5800 to arrange dates and times if you would like to utilize these facilities.

We have recently experienced an increase in graffiti and damage in our parks in the Crescent Harbor neighborhood. We ask for community assistance with monitoring your children and teens in these areas to help us keep our playgrounds in good condition for all to use.

Please mark your calendars for October 26th for our annual Fall Festival, it's our biggest event of the year. There will be a petting zoo, pumpkin patch, info booths and more. We hope to see you there!

UPCOMING COMMUNITY EVENTS

Pumpkin Carving Contest (Facebook)



Date: October 7th - 13th, 2024
Time: Online
Location: Facebook Page

Share a photo of your pumpkin carving – Prize is a movie night basket.

Fall Festival



Date: October 26th, 2024
Time: 11am - 3pm
Location: Victory Terrace Community Center

Fall Fun, Petting Zoo, Pumpkin Patch, info booths, food and drinks.

Current Residents- must RSVP for a pumpkin – call us on (360)447-5800.

Trunk or Treat



Date: October 31st, 2024
Time: 4pm - 6pm
Location: Victory Terrace Community Center Car Park

Decorate your vehicle and participate in our trunk or treat event – Family Movie Night prize for best decorated trunk.

Current Residents- must RSVP for a parking stall – call us on (360)447-5800.

Leasing Office Contact Information

 (360) 447-5800
 NorthSoundRSO@huntcompanies.com
 www.WhidbeyIslandFamilyHousing.com



MAINTENANCE UPDATES

We are committed to improving our community and providing the best possible living experience for all residents. Stay tuned for more updates as these projects progress.



Crescent Harbor III Neighborhood: Ongoing warrantied window replacements.

Maylor Point Farmhouse: New siding and exterior painting ongoing .

Saratoga Heights Neighborhood: 286 homes had wood rot/repairs and painting completed.

Rockhill Terrace Neighborhood: 106 homes had rot repairs and exterior painting completed.

Curb painting has been completed in every neighborhood and we have laid 600 cubic yards of play chips in our parks.

Coming soon!: Pavement repairs in Victory Terrace, Roof/Gutter cleaning in all neighborhoods, tree trimming in Victory Terrace and road repairs on Meadow Drive.

MAINTENANCE TIPS

As the colder weather approaches please remember to turn off water at the outside faucets/spigots and unhook all exterior hoses. Each exterior faucet/spigot should have a spigot cover attached, these can be picked up free at our self help store located in our Maintenance building at 2372 Robin Street. The exterior spigot cover should be placed over the exterior spigot and secured using the elastic pull handle attached. These covers help prevent freezing pipes.



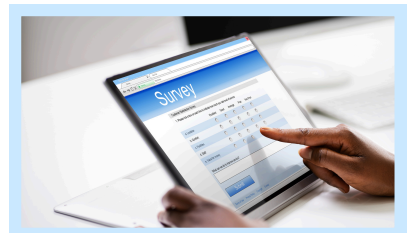
Furnaces will soon be turning on again as the temperatures continue to fall. Now is the time to replace your furnace filters, these too can be picked up for free at our self help store.

RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts surveys in September. These scores are rated out of 5 and our scores 08/15-09/15 are as follows:

Move In 4.20 * Move Out 3.60 * Work Order 4.71

In response to move out feedback we changed our process to allow residents to place bagged garbage in a cleaned trash cart, on the week of move out. We are listening! We love to receive your feedback so please look out for surveys in your email box and take a few moments to let us know how we are doing.



MEET THE TEAM!

Meet me, Lou, your Community Director and proud (RET) Military Spouse.

I have been with Hunt for 9.5 years and oversee all operations here at Whidbey Island Family Housing. I love working with all our military families, helping them navigate move in, move out and everything in between. My Spouse served 22 years in the US Navy, so I have been part of the military community for many years. I am very blessed to have found a career that allows me to give back and work with our military families.

I am located in our Victory Terrace Community Center – Please say Hi when you see me!



UPCOMING LOCAL EVENTS

Event: **Dia De Fiesta**

Date: October 5, 2024

Time: 11am – 5pm

Location: Downtown Oak Harbor

2nd Annual Hispanic Heritage Festival Food Vendors, Mariachi, Entertainment.



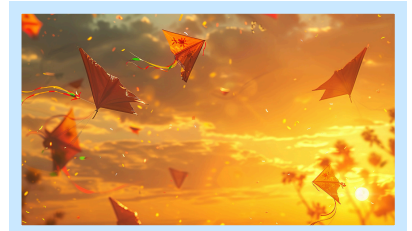
Event: **Whidbey Island Kite Fliers Fun Day**

Date: October 12th

Time: 11am – 4pm

Location: North Cove Park

Join in the bounty of the harvest season with the final market of the Lake Stevens Farmers Market 2024 season



TRASH, RECYCLING & MOWING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly, Compost Biweekly (alternate)
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		Compost Biweekly
Crescent Harbor	Garbage Weekly, Recycle & Compost Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director

Louise Aldana

✉ Louise.Aldana@huntcompanies.com

Director of Operations

Logan Chapman

✉ logan.chapman@huntcompanies.com



SUN

MON

TUE

WED

THU

FRI

SAT

		01 Rent is Due	02	03	04	05 DIA DE FIESTA DOWNTOWN OAK HARBOR 11AM-5PM
06 Miss Veteran America Pageant Day	07 ONLINE PUMPKIN CARVING CONTEST (FACEBOOK) 10/7 - 10/13	08	09	10	11	12
13 Navy Birthday	14	15	16	17	18	19 WHIDBEY ISLAND KITE FLIERS FUN DAY FORT CASEY STATE PARK 11AM-3PM
20	21	22	23	24	25 FALL FESTIVAL VICTORY TERRACE COMMUNITY CENTER 11AM-3PM Deployed Day	26
27	28	29	30 TRUNK OR TREAT VICTORY TERRACE COMMUNITY CENTER 4PM-6PM Halloween	31		