



YARDI ENERGY SERVICES

Transition Update



YES ENERGY
MANAGEMENT

SUCCESSFUL TRANSITION TO YES ENERGY

- Transition to YES Energy, our new third-party utility billing company, is now complete. This change was made to enhance the efficiency and accuracy of our utility billing process while providing you with improved customer service and the convenience of managing all aspects of your home, including your utility account, via the Hunt Resident Portal.
- Over the past few months, Hunt and YES Energy have been working diligently to ensure a smooth transition. We are delighted to announce all necessary adjustments and upgrades have been made, and we are now fully operational with the new company. With their expertise and advanced technologies, we anticipate a more streamlined and reliable utility billing experience for everyone in the Community.
- Thank you for your cooperation and patience throughout this process. We understand the change can raise some questions, and we are here to support you during this transition. Should you require any assistance, please do not hesitate to contact YES Energy Customer Service 24/7 at 1-844-979-4416. We look forward to serving you better with the improved utility billing system!

360-447-5800 

@WhidbeyIslandFamilyHousing 

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COMMUNITY ANNOUNCEMENTS

TSS Tenant Satisfaction Survey ended on May 5th, 2023. Thank you to all who completed the survey and provided us with valuable feedback. We are now working on reviewing the reports and comments and compiling our action plans in response to the feedback received.

PCS reminder – Hunt requires a 30-day notice to vacate & a copy of orders. PCSing soon? Contact our Leasing Office at 360-447-5800 to start your move-out process.

- Spring file clean up! Contact our Leasing Office at 360-447-5800 or NorthSoundRSO@HuntCompanies.com to update us on the following:
 - Number of occupants in the home
 - Phone numbers/email addresses
 - Pet information
 - Vehicle registration
 - Orders if changed Command

Grass Growing Season is upon us. Please remember to mow and edge your Yard. Grass should be maintained under 5 inches in length.

We have an addition of 8 new battery operated lawn mowers at Self Help – open 1PM - 5 PM Monday to Friday. 48hr loan of item, free of charge.



COMMUNITY IMPROVEMENTS

We are commencing our Pressure Washing Project and starting in our Victory Terrace Neighborhood.

GOOD NEWS STORIES

We gave away 15 Gift cards in total during April & May for our Tenant Satisfaction Survey Drawings.

IMPORTANT EVENTS

June 7th National Chocolate Ice Cream Day.

Come to your local Community Center to pick up an ice cream 3.30 PM – 5.00 PM. We will be handing out curbside at the Whidbey Apartments too.

June 16th: Father's Day Craft Make & Take Event

Kid's Craft event to make a Father's Day Gift for Dad. June 16th, 3:30 PM -6:00 PM, at the Victory Terrace Community Center.

Best Dad Because....

Father's Day Gift Basket give away from June 12th to June 16th, 2023 – online entries. Photo and write up of why your Dad is the best!



EMPLOYEE SPOTLIGHT

Ley Wright

Ley Wright is a Leasing Specialist here at Whidbey Island. Ley enjoys boxing and all types of fitness. Her hometown is Carolina, Puerto Rico and her favorite color is pink. Ley's favorite part of her job is finding the perfect home for our Military families.

FUN STATS

- New Move-Ins Welcomed:** 35
- Work Orders Completed:** 1038
- SatisFacts Surveys Received:** 90
- Average Move-In Score:** 4.47
- Average Work Order Score:** 4.84

CONTACT INFORMATION

- Office Hours:** 8 AM – 5 PM
- Office Number:** 360-447-5800
- Email:** NorthSoundRSO@HuntCompanies.com
- Facebook:** @WhidbeyIslandFamilyHousing
- Website:** WhidbeyIslandFamilyHousing.com



PET OF THE MONTH
Xzenia Molinari's Pup Chloe



MAY EVENTS

AT WHIDBEY ISLAND FAMILY HOUSING



2023

JUNE

SUN	MON	TUE	WED	THU	FRI	SAT
				01 Pet of the Month Starts Facebook	02	03
04	05	06 D-Day Pet of the Month Ends Facebook	07 National Chocolate Ice Cream Day Community Centers 3:30 - 5 PM	08	09	10
11 National Flag Week	12 "Best Dad Because..." Contest Starts Facebook	13	14 U.S. Flag Day Army Birthday	15	16 Father's Day Craft Make & Take Event Victory Terrace Community Center 3:30 - 6 PM "Best Dad Because..." Contest Ends Facebook	17
18 Father's Day	19 Juneteenth Yard of the Month Starts Facebook	20	21 First Day Of Summer	22	23	24
25	26	27 PTSD Awareness Day Yard of the Month Ends Facebook	28	29	30	

