

# MAY '23 NEWSLETTER



### HUNT COMMUNITIES UPDATE

HMC is excited to make the below investments in our communities to improve the resident experience in our communities.

- Air Force Academy (\$1.35M) Pressure reducing valve infrastructure and tree removal.
- Ft Gregg-Adams (\$33M) Whole house renovation of 270-units in the Harrison Villa neighborhood.
- Columbus (\$980K) Roof replacement in Magnolia neighborhood and window replacement on impacted seals.
- Laughlin (\$200K) Window replacement on ~30-units, tree removal, and stormwater mitigation.
- Maxwell (\$630K) Tree removal, basement mitigations, and window replacement.
- Vance & Patrick (\$3.7M) Total roof replacement on ~400-units.
- Marine Corps Base Hawaii (\$31M) Interior renovations to 433 units in the Pa Honua Phase II and IV neighborhood.

These projects are just a sample of the over twenty-five projects we have slated for 2023. If you have questions or are interested in understanding the upcoming projects in your community, please contact your Community Director, who will be happy to share what we have planned for your community.

360-447-5800 📞

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## **COMMUNITY ANNOUNCEMENTS**

- 1. TSS Tenant Satisfaction Survey is here. The last day for completion is May 5th, 2023. Final prize drawings will be made May 5th, 2023, and May 9th, 2023.
- 2. PCS reminder Hunt requires a 30-day notice to vacate & a copy of orders. PCSing soon? Contact our Leasing Office at 360-447-5800 to start your move-out process.
  - Spring file clean up! Contact our Leasing Office at 360-447-5800 or NorthSoundRSO@HuntCompanies.com to update us on the following:
    - Number of occupants in the home
    - Phone numbers/email addresses
    - Pet information
    - Vehicle registration
    - Orders if changed Command

#### **COMMUNITY IMPROVEMENTS**

The play chips have been refreshed in all parks with existing play chips in the Victory Terrace and Crescent Harbor Neighborhoods.

### **GOOD NEWS STORIES**

All the Purple Balloons during our Month of the Military Child celebrations were found and all prizes were claimed. Thank you for playing, we appreciate our Military Children!

We gave away a Picnic Back-pack, BBQ Grill, and Yeti Cooler as Raffle Prizes during April for TSS. We also gave away a \$250 gift card to eleven lucky recipients for completing their TSS survey online.

Thank you to all who completed their surveys in April, we appreciate your feedback.

We "Luv Our Residents a Latte" and celebrated by handing out over 300 Latte Packets.

We celebrated our Furry Friends in April with our Pet Treat Give-away.

### **BRAGGING RIGHTS GALORE!**

#### This is From Last Month

"Jason, was great, he quickly assessed the issue and corrected it just as quickly. Thank you for your great work!"

"Wonderful maintenance team!"

"Great work! Great technician! Great communication throughout the repair process."

"Bob did an awesome job!"

"Jerry was super helpful and quick."

### **CONTACT INFORMATION**

Office Hours: 8 AM – 5 PM Office Number: 360-447-5800 Email: NorthSoundRSO@HuntCompanies.com Facebook: @WhidbeyIslandFamilyHousing Website: WhidbeyIslandFamilyHousing.com



### **EMPLOYEE SPOTLIGHT**

#### **Bill Neighbours**

Bill Neighbours is a Maintenance Technician here at Whidbey Island Family Housing. Bill is humorous and caring; loves fixing stuff and the people he works with. When asked what he loves about his job, Bill said "I love working in an atmosphere that is family oriented." Make sure to say hello to Bill if you see him on a service call! Great to have you on board, Bill!



MAY IS NATIONAL MILITARY APPRECIATION MONTH



**MEMORIAL DAY - MAY 29TH** 

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### **IMPORTANT EVENTS**

#### **TSS Raffle Drawing for Portable AC Unit**

Stay tuned and check for updates on Whidbey Island's Facebook page for updates on our TSS Raffle drawing for a Portable AC Unit. The winner will be announced on Friday, May 5th at 2.30 PM. For your chance to win a Portable AC Unit, complete your Tenant Satisfaction Survey and come into the Community Center to fill out a raffle ticket.

#### Lil' Resident After School Pick-Me-Up

It's Lil' Resident Appreciation Day. What better way to get a little pick me up after school than with a snack and a drink. Pick up a snack and a juice box after school on Friday, May 5th, from 3:00 PM to 5:00 PM, at any one of our Community Centers. We will also be curbside at the Whidbey Apartments for a grab-n-go.

#### TSS \$250 Gift Card Final Drawing

Stay tuned and check for updates on Whidbey Island's Facebook page for updates on our final TSS Gift Card Drawing. The winner will be announced on Tuesday May 9th at 2:30 PM. For your chance to win a \$250 gift card, look for your email from NavyHousingSurvey@celassociates.com and complete the survey.

#### Mother's Day Flower Pot Make & Take

Enjoy our kid's craft event and decorate a flowerpot or pot a plant to give mom for Mother's Day!

Must register to participate. Call us on 360-447-5800, option 1.

May 12th, 2023, from 3:30 PM - 6:00 PM at the Victory Terrace Community Center.

#### Best Mom Because....

Mother's Day Gift Basket give away on May 12th, 2023 – online entries. Photo and write up.

### **FUN STATS**

New Move-Ins Welcomed: 43 Work Orders Completed: 836 SatisFacts Surveys Received: 90 Average Move-In Score: 4.36 Average Work Order Score: 4.67

### **MEET OUR FRIENDLY STAFF**

Louise Aldana Community Director

Christopher Adams Maintenance Director

Barbara Ayers Community Manager

**Tony Peppey** COM Manager

Heather Eaton Maintenance Manager

**Tiffany Navarro** Leasing Specialist Ley Wright Leasing Specialist

Mendi Mendizabal Resident Services Specialist

Megan Doherty Resident Services Specialist

**Megan Williams** Resident Services Specialist

**Ryan Neal** Warehouse Supervisor



**MILITARY SPOUSE APPRECIATION DAY - MAY 12TH** 



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