

DEC  
2021

# WHIDBEY ISLAND INSIGHTS NEWS & STORIES



## Our CEO's Message



Dear HMC Residents,  
Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest.

We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

Best,

**Brian Stann, CEO**  
Hunt Military Communities



HuntMilitaryCommunities.com



## Don't Forget! the Tenant Satisfaction Survey is Happening Now



Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family!

The survey has been sent from  
[NavyHousingSurvey@celassociates.com](mailto:NavyHousingSurvey@celassociates.com)  
to the email address on file.

If you did not receive a survey link, you can contact the above email address to receive a new survey link and passcode.

OMB Control Number: 0704-0533 OMB Expiration Date: 31 March 22



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



## CONTACT INFORMATION



Please see below for our updated contact information:

Office Phone Line: 360-679-4241

Leasing Phone Line: 877-340-9055

Maintenance Work Orders: 866-616-3267

Email: [northsoundrso@huntcompanies.com](mailto:northsoundrso@huntcompanies.com)



# Holiday Recipes

## Pull-Apart Christmas Tree

Recipe courtesy of Lauren via Delish.com



### INGREDIENTS:

- 1 lb. refrigerated pizza dough
- Egg wash (1 egg whisked with 1 tbs. water)
- 7 mozzarella sticks
- 1/4 c. melted butter
- 1/2 c. finely grated Parmesan
- 1 tbs. thinly sliced basil
- 1 tbs. chopped parsley
- 1 tbs. chopped rosemary
- Marinara, warmed (for serving)

### DIRECTIONS:

1. Preheat oven to 450°. Line a large baking sheet with parchment paper. Cut mozzarella sticks into 1" pieces and set aside.
2. On a floured surface, divide pizza dough into two pieces. Stretch and roll each piece of dough into a long rectangle, then cut dough into 2" squares (you'll need 33 total).
3. Wrap a dough square around each piece of mozzarella, forming a tightly sealed ball. Place balls seam-side down on the baking sheet in the shape of a Christmas tree (they should be touching). Brush egg wash on dough balls and bake until golden, 15 to 20 minutes.
4. Meanwhile, whisk together melted butter, Parmesan and herbs. Brush on baked pizza balls. Serve warm with marinara for dipping.

## Sweet & Salty Holiday Toffee

Recipe courtesy of Candace via Delish.com





### INGREDIENTS:

- 35 saltine crackers
- 1 c. (2 sticks) butter
- 1 c. packed brown sugar
- 1 3/4 c. semisweet chocolate chips
- 1 bag red and green holiday M&M's
- 1 jar holiday sprinkles


### DIRECTIONS:


1. Preheat oven to 350°. Line a baking sheet or jelly-roll pan with tin foil and coat with cooking spray. Line the baking sheet with Saltine crackers. Set aside.
2. In a medium-sized saucepan, melt butter and brown sugar. Bring to a boil, stirring continuously, and let cook until bubbling, about 2 minutes. Pour mixture over crackers in an even layer and bake 12 to 15 minutes.
3. Top immediately with chocolate chips and let melt. Smooth chocolate out into an even layer, then top with red and green M&M's and holiday sprinkles. Cut into squares, then cool until the chocolate has hardened.


 Holiday decorations and outside lighting are prohibited from being placed higher than the edge of the gutter on the first roof line.


 The use of staples, nails, screws, or other mechanical fasteners to attach decorations or lighting to the homes and associated structures is prohibited.


 Plastic clip-on hooks may be commercially obtained and used to attach decorative lighting, garlands etc. Attachment of anything to vinyl siding is prohibited.


 Holiday lighting and decorations may not be erected before Thanksgiving and must be removed no later than January 10th.


 Running electric cords through windows and doors, or across heating ducts or vent systems is prohibited, as this causes a fire safety hazard.


 All exterior lighting must be "GFI" protected. Residents are reminded that homes have limited amp circuits and care must be taken to prevent overloading.

 Outside decorative lights are to be turned off no later than midnight, except on Christmas Eve and New Year's Eve, when they are allowed to remain on overnight.

 Electrical decorations must be unplugged when residents are away from the home.

 Resident accepts any and all liability for damages to premises or injuries caused by holiday or decorative lighting and other decorations.

 Holiday lighting and decorations are subject to management's discretion.

 Holiday decorations and outside lighting must be installed in accordance with manufacturer instructions and must be plugged into a GFCI outlet.





# PRIZES YOU COULD WIN!!

Come and see us for more information!



# Congratulations!



## MAINTENANCE CORNER

**Air Filters/Furnace** - Check your filter monthly. Your central heating unit works hard to push air throughout your house. By changing your filters on a regular basis, you help the unit operate efficiently and effectively. We change them quarterly for you. Visit our self help section in our Maintenance Shop if you would like to change them monthly. Please remember to periodically run/check your furnace and ensure that it is working properly before seasonal changes begin. Contact maintenance with any issues that may be occurring.

**Exhaust Fans** - Dust, lint and debris accumulate in bathroom fans. An accumulation of dust, lint and other debris cause bathroom fans to seize and burn. Check and clean your exhaust fans on a regular basis to ensure they are free from dust and debris. Please contact our maintenance department if you feel the fan is not operating properly or may need to be checked by a technician.



**Hose Bib Covers** - As the temperature begins to drop, frozen pipes become a concern. Check your outside faucets and disconnect any hoses that may be attached. Secure your hose bib covers over the faucet for protection. If you are in need of hose bib covers, the maintenance shop has them available for resident use.

**Smoke Alarms/Thermostats** - Test all smoke alarms to make sure they are working properly. Replace batteries if necessary. Check your thermostats to ensure they are working properly. If you plan to travel, please contact your local management office to make them aware and reduce your temperature to 65 degrees while away from the home.



## ANNOUNCEMENTS

### Meter Upgrade Project:

The meter project has been delayed until Spring 2022 due to parts delays.

### Advanced Power Strip Giveaway:

- ✓ **FREE** Advanced Power Strips still available from the provider program through December 15, 2021.
- ✓ Make arrangements to claim your free power strip while supplies last.
- ✓ 1 power strip per home. If your home already received one, thank you for participating!
- ✓ Reach out to your Neighborhood Management Office to make arrangements to receive your power strip.

## We're Here for You!



Matt Bush  
Community Director



James Mauck  
Community Supervisor



Jen Jones  
Community Manager



Louise Aldana  
Maintenance Manager



Heather Eaton  
Maintenance Manager



Nathan Kline  
Maintenance Manager



Tony Peppy  
Maintenance Supervisor

Contact Information  
Neighborhood Management and  
Maintenance Offices open:  
Monday - Friday 8:00-5:00pm  
Closed Saturday & Sunday

Office Phone: 360-679-4241  
Available for Emergencies 24/7:  
866-616-3267

Victory Terrace - 2205 Egret Drive  
Crescent Harbor - 1930 Magnolia Way  
Maylor Point - 1093 Mt. Stewart Loop  
Maintenance Shop - 2372 Robin Street

Facebook: [www.facebook.com/whidbeyislandfamilyhousing](http://www.facebook.com/whidbeyislandfamilyhousing)  
Website: [whidbeyislandfamilyhousing.com](http://whidbeyislandfamilyhousing.com)



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## COMMUNITY ADVISORY BOARD

CREATING BETTER COMMUNITIES TOGETHER

- HUNT MILITARY COMMUNITIES -



GET INVOLVED & BE AN ACTIVE  
VOICE FOR YOUR COMMUNITY



HUNT IS EAGER TO CREATE A COMMUNITY ADVISORY BOARD  
**TO BETTER SERVE OUR RESIDENTS  
& MEET THEIR NEEDS.**

We are **LOOKING FOR MOTIVATED RESIDENTS**  
that would like to get involved and be an active  
voice for the community.

If you interested in being a voice for the community contact the Management Office at:

**360.679.4241 • [NorthSoundRSO@huntcompanies.com](mailto:NorthSoundRSO@huntcompanies.com)**



# HUNT HEART PROGRAM

## SPOUSAL OUTREACH SUPPORT

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Life as a military spouse has its own challenges, but deployment brings on additional challenges for the spouse who cares for the home. Today's military families may be faced with multiple deployments or have to leave home for extended periods of training and the spouse who stays home shoulders the responsibility of maintaining the home life, and caring for children and pets, often while supporting a career. Spouses of deployed service members are faced with fulfilling the roles of both parents while bearing the emotional load of concern about the safety of the deployed spouse and the risk they face abroad.

Hunt recognizes these challenges and cares about our service members and their families. This is why we have established the **Hunt Heart Spousal Outreach Support (SOS) Program** for our resident families during a time when the spouse is deployed or away from home.

The **Spousal Outreach Support (SOS) Program** is backed by a team of caring individuals whose goal is to make life a little bit easier and bring smiles to the faces of family members while the service member is not there.

## QUALIFICATIONS

Any resident with a spouse who is deployed, will be deploying or will be leaving for an extended period of time qualifies to be in the Hunt Heart Spousal Outreach Support Program (SOS).

## ENROLLMENT

Residents who want to be considered for the SOS Program should contact the leasing office for enrollment. You will need a copy of your orders and a Power of Attorney to get started.

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The **SOS Program** serves as an added bonus to living at a Hunt military community by providing deployed or absent service members peace of mind knowing that their loved ones will always have someone to contact for assistance while they are away.

## SPOUSAL OUTREACH SUPPORT (SOS) BENEFITS:

- Maintenance Plus
- SOS Days
- SOS Resources

## SOS MAINTENANCE PLUS

Maintenance Plus is designed to assist families with tasks that are traditionally done by the absent family member. Services provided are in addition to the 24 Hour Emergency and routine maintenance services that are already provided.

### *Services may include but are not limited to:*

- Assistance with hanging pictures
- Assembling bikes and toys
- Changing light bulbs or moving furniture
- Mowing lawns
- Putting up or taking down Christmas decorations
- Grass cutting
- Weed removal from flowerbeds
- Shoveled sidewalks during snow events
- Box and packing material up

## SOS DAYS

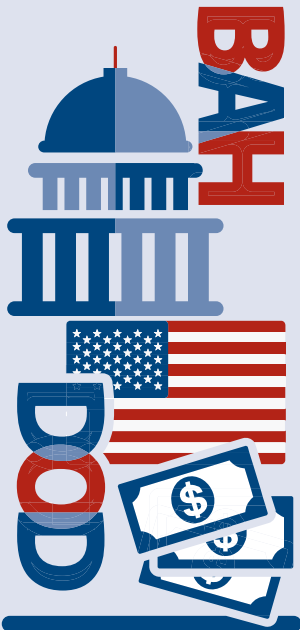
SOS Days are special events and days of family oriented activities dedicated to family of absent or deployed spouses.

## SOS RESOURCES

SOS Resources are provided to assist our families in preparing and planning for deployment.

There are many decisions that have been made prior to deployment and preparing for deployment and preparing for deployment is paramount to family well-being.

**WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?**

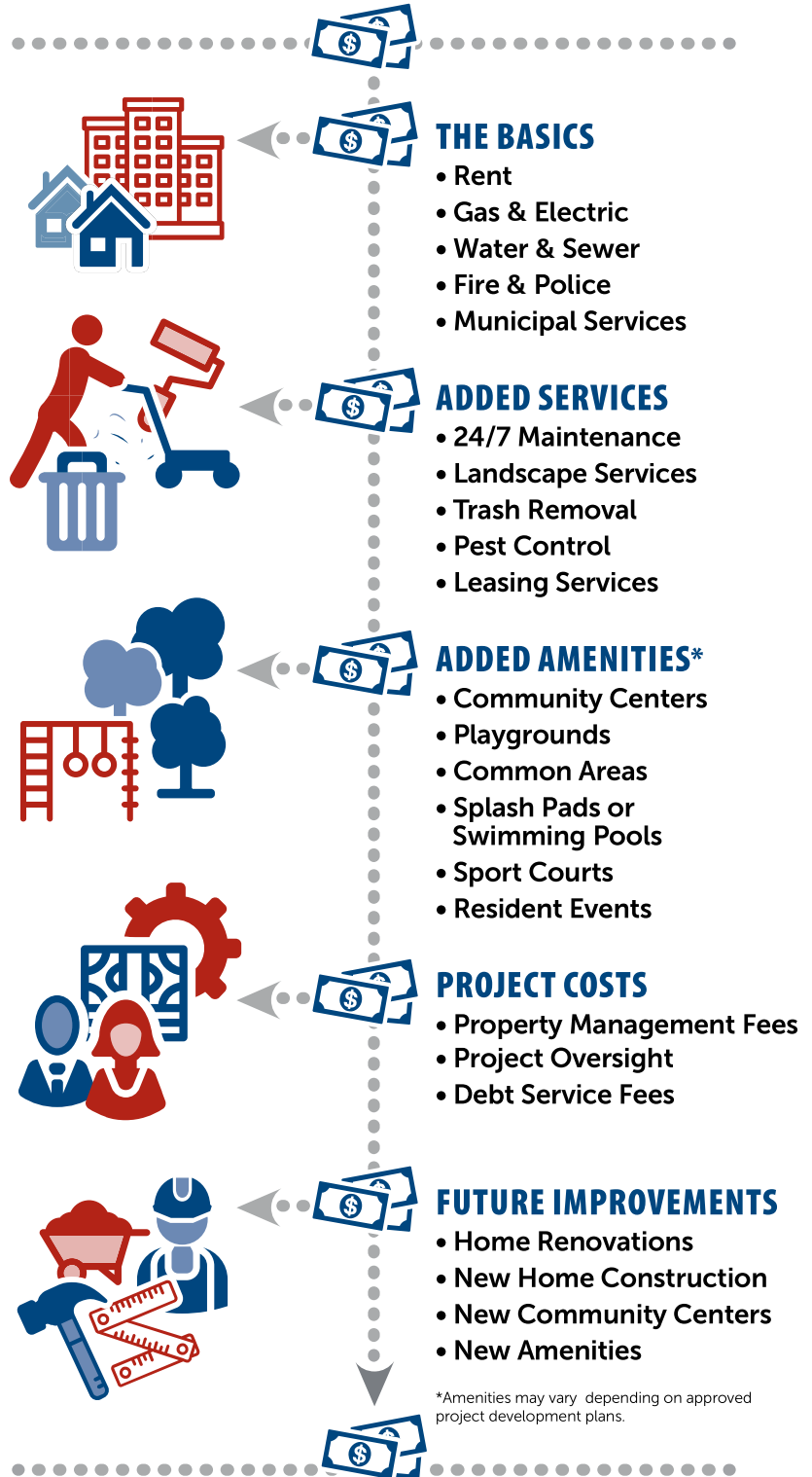


**Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.**

[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



**Your BAH with Hunt Military Communities Includes:**



**BAH funds are reinvested back into the project for current and future service members' needs.**

# ADVANCED POWER STRIP GIVEAWAY



## Why should I be interested in an Advanced Power Strip (APS)?

**Reduces Energy Consumption | Best for TV or PC Setup  
No Charge | Free Resources/Training | Savings Benefit the Community**

**Available at your local management office.**

Pacific Northwest Communities has partnered with the local electric provider in your neighborhood to provide a **FREE** Advanced Power Strip for each home in their coverage area. Not only do we want to do our part in promoting conservation, but we want to help you to do so and save energy in your neighborhood.

### HOW CAN I GET AN ADVANCED POWER STRIP FOR MY HOME?

1. Contact your local Neighborhood Management Office to determine if you qualify & make arrangements to get your power strip.
2. An acknowledgment form will need to be signed so the provider knows you accepted the power strip.
3. Resources will be provided with your power strip to help you understand the equipment and set it up correctly.

***We appreciate your support of this initiative and in proactively taking action to conserve energy!***





# IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

**Hunt Resident App**  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

## Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.