

NOV
2021

WHIDBEY ISLAND INSIGHTS NEWS & STORIES



Our CEO's Message



Dear HMC Residents,
The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Best,

Brian Stann, CEO
Hunt Military Communities



Tenant Satisfaction Survey is Happening Now



Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family!

The survey has been sent from NavyHousingSurvey@celassociates.com to the email address on file.

If you did not receive a survey link, you can contact the above email address to receive a new survey link and passcode.

CHB Control Number: 0704-0553 CHB Expiration Date: 31 March 22

CONTACT INFORMATION



Please see below for our updated contact information:

Office Phone Line: 360-679-4241

Leasing Phone Line: 877-340-9055

Maintenance Work Orders: 866-616-3267

Email: northsoundrso@huntcompanies.com



HuntMilitaryCommunities.com



Holiday Safety

Traveling for the Holidays:

While many will choose to stay home this year, if you do travel, be sure your vehicle is in good running condition, you have plenty of rest and are prepared for any emergency. Stay safe on the roads over the holidays and every day:

- Prepare your car for winter and keep an emergency preparedness kit with you.
- Get a good night's sleep before departing and avoid drowsy driving.
- Leave early, planning ahead for heavy traffic.
- Make sure every person in the vehicle is properly buckled up no matter how long or short the distance traveled.
- Put that cell phone away; many distractions occur while driving, but cell phones are the main culprit.
- Practice defensive driving.
- Designate a sober driver to ensure guests make it home safely after a holiday party, alcohol or over-the-counter, prescription and illegal drugs can cause impairment.

Decorate Safely:

When decorating follow these tips from the U.S. Consumer Product Safety Commission:

- Keep potentially poisonous plants - mistletoe, holly berries, Jerusalem cherry and amaryllis - away from children.
- If using an artificial tree, check that it is labeled "fire resistant."
- If using a live tree, cut off about 2 inches of the trunk to expose fresh wood for better water absorption, remember to water it and remove it from your home when it is dry.
- Place your tree at least 3 feet away from fireplaces, radiators and other heat sources, making certain not to block doorways.
- Avoid placing breakable ornaments or ones with small, detachable parts on lower tree branches where small children can reach them.
- Only use indoor lights indoors and outdoor lights outdoors, and choose the right ladder for the task when hanging lights.
- Replace light sets that have broken or cracked sockets, frayed or bare wires, or loose connections.
- Follow the package directions on the number of light sets that can be plugged into one socket.
- Never nail, tack or stress wiring when hanging lights and keep plugs off the ground away from puddles and snow.
- Turn off all lights and decorations when you go to bed or leave the house.

Food Poisoning is No Joke:

Keep your holidays happy by handling food safely. The foodsafety.gov website from the U.S. Department of Health and Human Services provides some valuable holiday food safety tips:

- Wash your hands frequently when handling food.
- Keep raw meat away from fresh produce.
- Use separate cutting boards, plate and utensils for uncooked meats to avoid cross-contamination.
- Use a food thermometer to make sure meat is cooked to a safe temperature.
- Refrigerate hot or cold leftover food within two hours of being served.
- When storing turkey, cut the leftovers in small pieces so they will chill quickly.
- Thanksgiving leftovers are safe for three to four days when properly refrigerated.



Holiday Recipes

Holiday Roasted Vegetables

Recipe courtesy of Lauren Miyashiro via Delish.com



INGREDIENTS:

- 3/4 lb. Brussels sprouts, trimmed and halved
- 2 large carrots, peeled and sliced into 1/2" pieces
- 2 tbsp. extra-virgin olive oil
- 1 tbsp. balsamic vinegar
- 1 tsp. chopped rosemary leaves
- 1 tsp. chopped thyme leaves
- Kosher salt
- Freshly ground pepper
- 1/2 c. toasted pecans
- 1/2 c. dried cranberries

DIRECTIONS:

FOR THE OVEN

1. Preheat oven to 400°. Scatter vegetables on a large baking sheet. Toss with oil, balsamic vinegar, rosemary, and thyme. Season with salt and pepper.
2. Bake for 20 to 25 minutes, until the vegetable are tender, shaking the pan halfway through.
3. Before serving, toss roasted vegetables with pecans and cranberries.

FOR THE AIR FRYER

1. In a large bowl, toss vegetables with oil, balsamic vinegar, and herbs. Season with salt and pepper.
2. Place vegetables in basket of air fryer and cook at 400° for 10 minutes, shaking halfway through.
3. Before serving, toss roasted vegetables with pecans and cranberries.

Mini Sweet Potato Souffles

Recipe courtesy of Rian Handler via Delish.com



INGREDIENTS:

- 3 sweet potatoes
- 1 tsp. cinnamon
- 2 tbsp. brown sugar
- 1 tsp. pure vanilla extract
- Large pinch of kosher salt
- 4 egg whites

DIRECTIONS:

1. Preheat oven to 400°. Place sweet potatoes on a large baking sheet and poke all over with a fork. Roast until tender, 50 minutes. Let cool completely.
2. Scoop out flesh and transfer to a food processor along with cinnamon, brown sugar, vanilla, and salt. Add egg whites and continue to process until combined.
3. In a large bowl, mix all crumble ingredients until well combined.
4. Butter two small ramekins. Divide batter evenly and smooth tops. Sprinkle each with crumble topping. Bake until puffy and completely set, 38 to 40 minutes. Serve immediately.

FOR THE CRUMBLE TOPPING:

- 1/4 c. finely chopped pecans
- 2 tbsp. butter, melted, plus more for greasing ramekins
- 1/4 c. brown sugar
- 1/2 tsp. kosher salt
- 2 tbsp. all-purpose flour

Don't Miss out on these FALL RESIDENT EVENTS

CALENDAR OF EVENTS



- Oct. 23 | Fall Clean-Up Day
- Oct. 29 | Spooky Surprise Day
- Nov. 4 | 1st VISA Gift Card Drawing
- Nov. 8 - 12 | Resident Appreciation Week
- Nov. 9 | Pet Appreciation Day
- Nov. 10 | BBQ Grill Giveaway Drawing
- Nov. 11 | 50" TV Giveaway Drawing
- Nov. 12 | Lil' Resident Appreciation Day
- Nov. 18 | 2nd VISA Gift Card Drawing
- Nov. 19 | Caffeine Pick Me Up Day
- Nov. 23 | Thankful Tree
- Nov. 29 | Family Movie Night Giveaway Drawing
- Dec. 1 | Wacky Wednesday
- Dec. 3 | Yeti Cooler Giveaway Drawing
- Dec. 9 | Holiday Game Basket Giveaway Drawing

Meter Upgrade Project

Upcoming Utility Infrastructure Upgrade Project

As part of our ongoing community improvement efforts, a project to upgrade the utility infrastructure will take place in your community. Beginning in Fall 2021 the electric and gas meters will be upgraded. Below are answers to some questions you may have.

Q: Why is Hunt installing the utility infrastructure and not the Navy or the local provider?

A: Some of our homes do have provider maintained meter equipment. However a majority of our homes have utilities provided directly from the Navy. In these locations Hunt owns and maintains the metering equipment on the individual homes. We use this equipment to gather data for utility billing, business decision making, and planning of future energy efficiency projects.

Q: What are the benefits of doing this project?

A: This new system will bring the Hunt owned utility infrastructure up to date with current technology that will provide more reliability, sustainability, and resiliency. New equipment will require less maintenance in the first several years, meaning less entry into your home to maintain this equipment. Upgrading the system allows for additional data gathering. Additional data will enhance our ability to promote conservation and locate energy efficiency opportunities.

Q: Will you be entering every home?

A: No. Only homes with Hunt owned utility metering equipment will take part in the upgrade. Any homes with utility provider meter equipment will not be part of this project. Some homes will not require entry as all work can be done from the exterior. Our individual installation notice will provide the individual impact to your home.

Q: Will there be a power outage during the project?

A: During the installation day, there may be a period you are without power. We will provide you advanced notice and knock on your door prior to turning off the power so you are aware of the outage. The outage should only be for your unit or building while we do the work. Gas should not need to be turned off during this project.

Q: What will I need to do to prepare for the installation?

A: Please ensure all areas surrounding your meter are clear of obstructions before your installation date, especially areas surrounding interior meters. If your notice states electricity will be turned off during your installation, please plan accordingly. Any pets are to be kenneled or safely secured in another room of your home if we require entry. We will not be scheduling appointments. If you have special circumstances, please contact your Neighborhood Management Office to discuss your options. During the installation, keep yourself and your family away from work areas for your safety.

Once the schedule is set, you will receive an individual notification if we will be working at or entering your home. We are excited to complete this upgrade and appreciate your cooperation as we are in your neighborhood and home. Please refer any questions to your local Neighborhood Management Office.

Contact Information
Neighborhood Management and
Maintenance Offices open:
Monday - Friday 8:00-5:00pm
Closed Saturday & Sunday

Office Phone: 360-679-4241
Available for Emergencies 24/7:
866-616-3267

Victory Terrace - 2205 Egret Drive
Crescent Harbor - 1930 Magnolia Way
Maylor Point - 1093 Mt. Stewart Loop
Maintenance Shop - 2372 Robin Street

Facebook: www.facebook.com/whidbeyislandfamilyhousing
Website: whidbeyislandfamilyhousing.com



**PRIZES YOU
COULD
WIN!!**
Come and see us
for more
information!



MAINTENANCE CORNER



Air Filters/Furnace - Check your filter monthly. Your central heating unit works hard to push air throughout your house. By changing your filters on a regular basis, you help the unit operate efficiently and effectively. We change them quarterly for you. Visit our self help section in our Maintenance Shop if you would like to change them monthly. Please remember to periodically run/check your furnace and ensure that it is working properly before seasonal changes begin. Contact maintenance with any issues that may be occurring.

Exhaust Fans - Dust, lint and debris accumulate in bathroom fans. An accumulation of dust, lint and other debris cause bathroom fans to seize and burn. Check and clean your exhaust fans on a regular basis to ensure they are free from dust and debris. Please contact our maintenance department if you feel the fan is not operating properly or may need to be checked by a technician.



Hose Bib Covers - As the temperature begins to drop, frozen pipes become a concern. Check your outside faucets and disconnect any hoses that may be attached. Secure your hose bib covers over the faucet for protection. If you are in need of hose bib covers, the maintenance shop has them available for resident use.

Smoke Alarms/Thermostats - Test all smoke alarms to make sure they are working properly. Replace batteries if necessary. Check your thermostats to ensure they are working properly. If you plan to travel, please contact your local management office to make them aware and reduce your temperature to 65 degrees while away from the home.



We're Here for You!



Matt Bush
Community Director



James Mauck
Community Supervisor



Jen Jones
Community Manager



Tara Gowin
Maintenance Director



Louise Aldana
Maintenance Manager



Heather Eaton
Maintenance Manager



Nathan Kline
Maintenance Manager



Tony Peppy
Maintenance Supervisor

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COMMUNITY ADVISORY BOARD

CREATING BETTER COMMUNITIES TOGETHER

- HUNT MILITARY COMMUNITIES -



GET INVOLVED & BE AN ACTIVE
VOICE FOR YOUR COMMUNITY



HUNT IS EAGER TO CREATE A COMMUNITY ADVISORY BOARD
**TO BETTER SERVE OUR RESIDENTS
& MEET THEIR NEEDS.**

We are **LOOKING FOR MOTIVATED RESIDENTS**
that would like to get involved and be an active
voice for the community.

If you interested in being a voice for the community contact the Management Office at:

360.679.4241 • NorthSoundRSO@huntcompanies.com

EFFECTIVE SEPTEMBER 1st



IS GOING "PAY" PERLESS!

The Safe, Secure, and Seamless way to make payments.

Starting **September 1st** HMC will be accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.



HUNT HEART PROGRAM

SPOUSAL OUTREACH SUPPORT

Life as a military spouse has its own challenges, but deployment brings on additional challenges for the spouse who cares for the home. Today's military families may be faced with multiple deployments or have to leave home for extended periods of training and the spouse who stays home shoulders the responsibility of maintaining the home life, and caring for children and pets, often while supporting a career. Spouses of deployed service members are faced with fulfilling the roles of both parents while bearing the emotional load of concern about the safety of the deployed spouse and the risk they face abroad.

Hunt recognizes these challenges and cares about our service members and their families. This is why we have established the **Hunt Heart Spousal Outreach Support (SOS) Program** for our resident families during a time when the spouse is deployed or away from home.

The **Spousal Outreach Support (SOS) Program** is backed by a team of caring individuals whose goal is to make life a little bit easier and bring smiles to the faces of family members while the service member is not there.

QUALIFICATIONS

Any resident with a spouse who is deployed, will be deploying or will be leaving for an extended period of time qualifies to be in the Hunt Heart Spousal Outreach Support Program (SOS).

ENROLLMENT

Residents who want to be considered for the SOS Program should contact the leasing office for enrollment. You will need a copy of your orders and a Power of Attorney to get started.

The **SOS Program** serves as an added bonus to living at a Hunt military community by providing deployed or absent service members peace of mind knowing that their loved ones will always have someone to contact for assistance while they are away.

SPOUSAL OUTREACH SUPPORT (SOS) BENEFITS:

- Maintenance Plus
- SOS Days
- SOS Resources

SOS MAINTENANCE PLUS

Maintenance Plus is designed to assist families with tasks that are traditionally done by the absent family member. Services provided are in addition to the 24 Hour Emergency and routine maintenance services that are already provided.

Services may include but are not limited to:

- Assistance with hanging pictures
- Assembling bikes and toys
- Changing light bulbs or moving furniture
- Mowing lawns
- Putting up or taking down Christmas decorations
- Grass cutting
- Weed removal from flowerbeds
- Shoveled sidewalks during snow events
- Box and packing material up

SOS DAYS

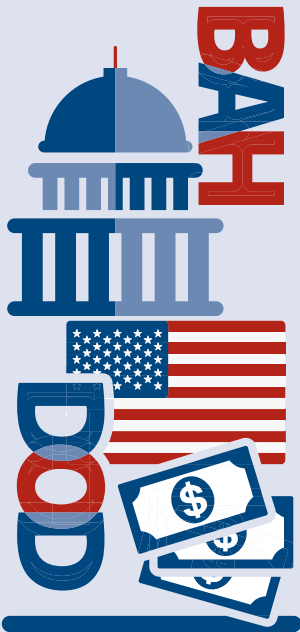
SOS Days are special events and days of family oriented activities dedicated to family of absent or deployed spouses.

SOS RESOURCES

SOS Resources are provided to assist our families in preparing and planning for deployment.

There are many decisions that have been made prior to deployment and preparing for deployment and preparing for deployment is paramount to family well-being.

WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?

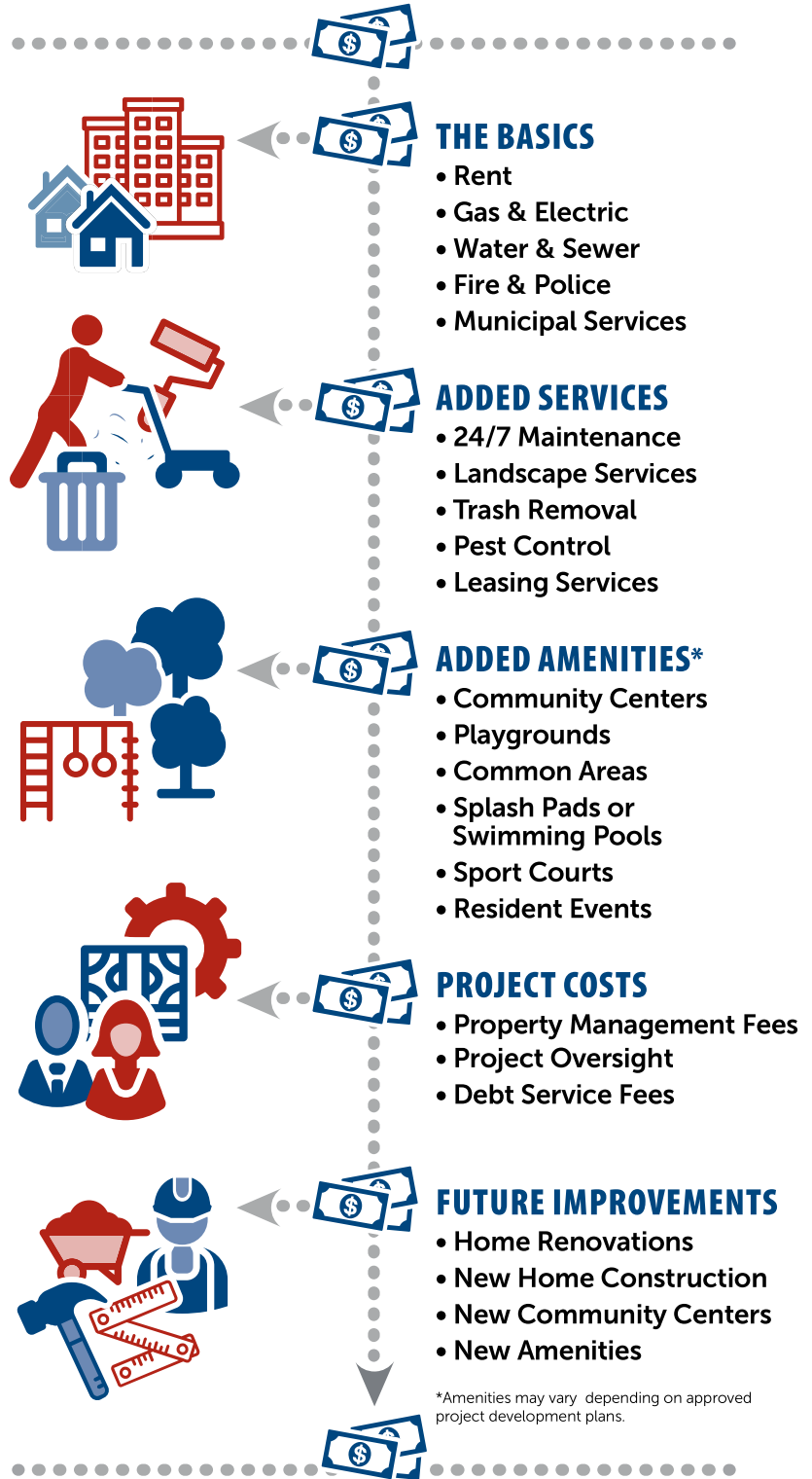


Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.

HuntMilitaryCommunities.com



Your BAH with Hunt Military Communities Includes:



BAH funds are reinvested back into the project for current and future service members' needs.

ADVANCED POWER STRIP GIVEAWAY



Why should I be interested in an Advanced Power Strip (APS)?

**Reduces Energy Consumption | Best for TV or PC Setup
No Charge | Free Resources/Training | Savings Benefit the Community**

Available at your local management office.

Pacific Northwest Communities has partnered with the local electric provider in your neighborhood to provide a **FREE** Advanced Power Strip for each home in their coverage area. Not only do we want to do our part in promoting conservation, but we want to help you to do so and save energy in your neighborhood.

HOW CAN I GET AN ADVANCED POWER STRIP FOR MY HOME?

1. Contact your local Neighborhood Management Office to determine if you qualify & make arrangements to get your power strip.
2. An acknowledgment form will need to be signed so the provider knows you accepted the power strip.
3. Resources will be provided with your power strip to help you understand the equipment and set it up correctly.

We appreciate your support of this initiative and in proactively taking action to conserve energy!