

OCT
2021

WHIDBEY ISLAND INSIGHTS NEWS & STORIES



Our CEO's Message



As we welcome fall we look forward to cooler weather, children settled into school and football. It is also a time when Hunt Military Communities launches their annual Hunt Helping Hands initiative. This year we have once again organized a food drive in support of our military families and food insecurity. Data we have received indicates many military families face this challenge and could use additional support. Details about your communities food drive will be emailed, posted on social media, and cards left at each door.

We are partnering with various groups on base who may have resources for distribution and we are also working with a local food bank closest to your community. Our goal is to make sure our families are taken care of and those in need receive the resources they need. Additionally, Hunt Military Communities is excited to collaborate with Hire Heroes USA to assist military service members and their spouses find meaningful careers upon completion of their military service. Our donation will fund career transition services for veterans, military spouses, and transitioning service members. We will also collaborate with them to source more military veteran and spouse talent for our teams. More to come on this fantastic opportunity to assist those needing career advisement and services. Thank you for allowing us to serve you.



FOOD DRIVE
SUPPORTING OUR COMMUNITY



Best,

Brian Stann, CEO
Hunt Military Communities



HuntMilitaryCommunities.com



Purple Ribbon Campaign

Over the years, a number of sources have been credited with originating the use of the purple ribbon as a unifying symbol of courage, survival, honor and dedication to ending domestic violence. Although the exact history of the purple ribbon is difficult to pinpoint across the country, families and friends of victims have adopted the purple ribbon to remember and honor their loved ones who have lost their lives at the hands of a person they once loved and trusted. Shelters and local victim services programs use the purple ribbon to raise awareness about the crime of domestic violence in their communities.

Purple ribbons are...

- Made into pins and passed out at local events
- Embroidered on t-shirts, hats and bags
- Tied to the antennae of police cars
- Hung on doors
- Wrapped around trees
- Draped over fences at murder scenes

In addition to the demonstration of support for victims and advocates, the display of purple ribbons throughout a community conveys a powerful message that there's no place for domestic violence in the homes, neighborhoods, workplaces or schools of its citizens.

CONTACT INFORMATION



Please see below for our updated contact information:

Office Phone Line: 360-679-4241

Leasing Phone Line: 877-340-9055

Maintenance Work Orders: 866-616-3267

Email: northsoundrso@huntcompanies.com

Fire Safety Month

Fire Safety Facts:

- Clothes dryers are a major source of structural fires. According to the U.S. Consumer Product Safety Commission, 15,500 clothes dryer fires occur annually, resulting in over \$84 million in property damage.
- As clothes dry, lint forms and builds up within the dryer unit and the vent, reducing air flow. This can cause the dryer to work improperly or overheat, resulting in a fire. Contributing factors to dryer fires are a lack of maintenance, buildup of lint, placing inappropriate items in the dryer, and inadequate venting.
- To prevent dryer fires, follow these safety tips:
 - Do not leave a dryer running when you are not home.
 - Do not dry any items made of foam, rubber, or plastic, all of which can melt and cause a fire.
 - Do not overload a dryer with wet clothes.
 - Keep the area around the dryer clean and free of clutter.
 - Install rigid or flexible metal venting from the dryer to the wall outlet.
 - Always use the appropriate electrical outlet for dryers.
 - Do not place clothes or fabric soiled with a flammable substance, such as gasoline, cooking oils, grease, or oil, in a dryer.
- If you notice a dryer malfunctioning, notify the proper appliance repair professional. In the event of a fire, evacuate the structure and notify the fire department immediately by calling 911.



Doing laundry is most likely part of your every day routine. But did you know how important taking care of your clothes dryer is to the safety of your home? With a few simple safety tips you can help prevent a clothes dryer fire.

- Have your dryer installed and serviced by a professional.
- Do not use the dryer without a lint filter.
- Make sure you clean the lint filter before or after each load of laundry. Remove lint that has collected around the drum.
- Rigid or flexible metal venting material should be used to sustain proper air flow and drying time.
- Make sure the air exhaust vent pipe is not restricted and the outdoor vent flap will open when the dryer is operating. Once a year, or more often if you notice that it is taking longer than normal for your clothes to dry, clean lint out of the vent pipe or have a dryer lint removal service do it for you.
- Keep dryers in good working order. Gas dryers should be inspected by a qualified professional to make sure that the gas line and connection are intact and free of leaks.
- Make sure the right plug and outlet are used and that the machine is connected properly.
- Follow the manufacturer's operating instructions and don't overload your dryer.
- Turn the dryer off if you leave home or when you go to bed.

AND DON'T FORGET...

Dryers should be properly grounded.

Check the **outdoor vent flap** to make sure it is not covered by snow.

Keep the area around your dryer **clear** of things that can burn, like boxes, cleaning supplies and clothing, etc.

Clothes that have come in contact with **flammable substances**, like gasoline, paint thinner, or similar solvents should be laid outside to dry, then can be washed and dried as usual.

FACT

- ! The leading cause of home clothes dryer fires is failure to clean them.



NATIONAL FIRE PROTECTION ASSOCIATION
The leading information and knowledge resource on fire, electrical and related hazards

Fall/Halloween Recipes

Harvest Bowls

Recipe courtesy of Lena Abraham via Delish.com



INGREDIENTS:

For the Dressing

- 1/4 c. apple cider
- 1/4 c. apple cider vinegar
- 2/3 c. olive oil
- 1/2 shallot, minced
- 1 tbsp. Dijon mustard
- 1 tsp honey
- kosher salt
- freshly ground black pepper

For the Bowls

- 1 lb. Brussels sprouts, trimmed and halved
- 1 red onion, sliced
- 2 sweet potatoes, cut into small cubes
- 2 tbsp. olive oil, divided
- 1 tsp. dried thyme
- kosher salt
- freshly ground black pepper

DIRECTIONS:

1. Preheat oven to 425. On a large, parchment lined baking sheet, mix Brussels sprouts, sweet potato and red onion with 1 tbsp olive oil. Season with salt and pepper and thyme. Bake until vegetables are tender, 25-30 minutes.
2. Meanwhile, make the vinaigrette. In a large bowl, whisk cider, vinegar, olive oil, shallot, mustard and honey until smooth and combined. Season with salt and pepper.
3. In a medium bowl, mix kale with cranberries and almonds. Add 1/3 c prepared dressing to the salad and toss.
4. Assemble bowls: top 1 cup rice with 1 cup roasted vegetables, 1/2 cup salad, and 1 cup chicken. Top with a drizzle of dressing and serve.

Dracula Dentures

Recipe courtesy of Lauren Miyashiro via Delish.com



INGREDIENTS:

- 1 tube chocolate chip cookie dough
- 1 can vanilla frosting
- red food coloring
- mini marshmallows
- slivered almonds

DIRECTIONS:

1. Preheat oven to 350°. Line two large baking sheets with parchment paper. Roll cookie dough into 1 1/2" balls and place on baking sheets. Bake until golden, about 12 minutes. Let cool completely then cut in half.
2. Add a few drops of red food coloring into vanilla frosting and stir until smooth. Spread a thin layer of red frosting onto each cookie half.
3. Place mini marshmallows around the round edges of half of the halves. Place the remaining halves on top, then stick a slivered almond on each side to create fangs.

Meter Upgrade Project

Upcoming Utility Infrastructure Upgrade Project

As part of our ongoing community improvement efforts, a project to upgrade the utility infrastructure will take place in your community. Beginning in Fall 2021 the electric and gas meters will be upgraded. Below are answers to some questions you may have.

Q: Why is Hunt installing the utility infrastructure and not the Navy or the local provider?

A: Some of our homes do have provider maintained meter equipment. However a majority of our homes have utilities provided directly from the Navy. In these locations Hunt owns and maintains the metering equipment on the individual homes. We use this equipment to gather data for utility billing, business decision making, and planning of future energy efficiency projects.

Q: What are the benefits of doing this project?

A: This new system will bring the Hunt owned utility infrastructure up to date with current technology that will provide more reliability, sustainability, and resiliency. New equipment will require less maintenance in the first several years, meaning less entry into your home to maintain this equipment. Upgrading the system allows for additional data gathering. Additional data will enhance our ability to promote conservation and locate energy efficiency opportunities.

Q: Will you be entering every home?

A: No. Only homes with Hunt owned utility metering equipment will take part in the upgrade. Any homes with utility provider meter equipment will not be part of this project. Some homes will not require entry as all work can be done from the exterior. Our individual installation notice will provide the individual impact to your home.

Q: Will there be a power outage during the project?

A: During the installation day, there may be a period you are without power. We will provide you advanced notice and knock on your door prior to turning off the power so you are aware of the outage. The outage should only be for your unit or building while we do the work. Gas should not need to be turned off during this project.

Q: What will I need to do to prepare for the installation?

A: Please ensure all areas surrounding your meter are clear of obstructions before your installation date, especially areas surrounding interior meters. If your notice states electricity will be turned off during your installation, please plan accordingly. Any pets are to be kenneled or safely secured in another room of your home if we require entry. We will not be scheduling appointments. If you have special circumstances, please contact your Neighborhood Management Office to discuss your options. During the installation, keep yourself and your family away from work areas for your safety.

Once the schedule is set, you will receive an individual notification if we will be working at or entering your home. We are excited to complete this upgrade and appreciate your cooperation as we are in your neighborhood and home. Please refer any questions to your local Neighborhood Management Office.

ANNOUNCEMENTS

Advanced Power Strips - Available NOW

Reduces Energy Consumption / Best for TV or PC Setup / No Charge / Free Resources and Training / Savings Benefit the Community. See attached flyer for more information on how to receive your FREE advanced power strip.



SATISFACTS SURVEY RAFFLE

After any appointment with our staff (work order, move-in, pre-inspection or final), please take a moment to give us your feedback! Complete the Satisfacts survey for a chance to WIN A GIFT BASKET filled with wonderful items from our community.



Did I Provide You 5-Star Service?



Committed to 5-Star Service



Complete the survey for a chance to WIN A GIFT BASKET!

1. Survey will come to your primary email address from surveys@satisfacts.com.
2. Complete survey with your HONEST FEEDBACK!

WhidbeyIslandFamilyHousing.com | (855) 443-4409

Raffle drawings will be held every month and announced in our newsletter and on social media!

Contact Information
Neighborhood Management and
Maintenance Offices open:
Monday - Friday 8:00 - 5:00pm
Closed Saturday & Sunday

Office Phone: 360-679-4241
Available for Emergencies 24/7:
866-616-3267

Victory Terrace - 2205 Egret Drive
Crescent Harbor - 1930 Magnolia Way
Maylor Point - 1093 Mt. Stewart Loop
Maintenance Shop - 2372 Robin Street

Facebook: www.facebook.com/whidbeyislandfamilyhousing
Website: whidbeyislandfamilyhousing.com



MAINTENANCE CORNER



Air Filters/Furnace - Check your filter monthly. Your central heating unit works hard to push air throughout your house. By changing your filters on a regular basis, you help the unit operate efficiently and effectively. We change them quarterly for you. Visit our self help section in our Maintenance Shop if you would like to change them monthly. Please remember to periodically run/check your furnace and ensure that it is working properly before seasonal changes begin. Contact maintenance with any issues that may be occurring.

Exhaust Fans - Dust, lint and debris accumulate in bathroom fans. An accumulation of dust, lint and other debris cause bathroom fans to seize and burn. Check and clean your exhaust fans on a regular basis to ensure they are free from dust and debris. Please contact our maintenance department if you feel the fan is not operating properly or may need to be checked by a technician.



Hose Bib Covers - As the temperature begins to drop, frozen pipes become a concern. Check your outside faucets and disconnect any hoses that may be attached. Secure your hose bib covers over the faucet for protection. If you are in need of hose bib covers, the maintenance shop has them available for resident use.

Smoke Alarms/Thermostats - Test all smoke alarms to make sure they are working properly. Replace batteries if necessary. Check your thermostats to ensure they are working properly. If you plan to travel, please contact your local management office to make them aware and reduce your temperature to 65 degrees while away from the home.



FRIENDLY REMINDERS



BBQ Grills/Firepits - Outdoor grills are permitted only outside the home no closer than ten-feet to the house or fence. Barbecue grills should not be left unattended when in use or while still hot. Cooking food in the front yard or on covered patios using hibachis or grills is prohibited. Firepits, including free standing firepits are not permitted.

Fireplace - Please ensure your fireplace has been cleaned and thoroughly inspected before use. Maintain proper safety precautions when fireplace is in use. Never leave a fire unattended and always ensure fire has been put out completely.



Holiday Decorations - Decorative lighting may be installed/displayed one week prior to the holiday and removed no later than three (3) days after the holiday. Overloading of circuits and the overuse of extension cords must be avoided. Lighting may not be left on when there is no one in the premises.

Halloween - SCARE SAFE

Stay in groups.
Costumes should be well fitting and flame resistant.
Always test make-up.
Remember to look both ways when crossing streets.
Examine all treats before eating.



Stay on sidewalks when possible.
Avoid dark houses.
Flashlights + glow sticks for visibility.
Enjoy with caution!

We're Here for You!



Matt Bush
Community Director



James Mauck
Community Supervisor



Jen Jones
Community Manager



Tara Gowin
Maintenance Director



Louise Aldana
Maintenance Manager



Heather Eaton
Maintenance Manager



Nathan Kline
Maintenance Manager



Tony Peppy
Maintenance Supervisor



COMMUNITY ADVISORY BOARD

CREATING BETTER COMMUNITIES TOGETHER

- HUNT MILITARY COMMUNITIES -



GET INVOLVED & BE AN ACTIVE
VOICE FOR YOUR COMMUNITY



HUNT IS EAGER TO CREATE A COMMUNITY ADVISORY BOARD
**TO BETTER SERVE OUR RESIDENTS
& MEET THEIR NEEDS.**

We are **LOOKING FOR MOTIVATED RESIDENTS**
that would like to get involved and be an active
voice for the community.

If you interested in being a voice for the community contact the Management Office at:

360.679.4241 • NorthSoundRSO@huntcompanies.com

EFFECTIVE SEPTEMBER 1st



IS GOING "PAY" PERLESS!

The Safe, Secure, and Seamless way to make payments.

Starting **September 1st** HMC will be accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.



HUNT HEART PROGRAM

SPOUSAL OUTREACH SUPPORT

Life as a military spouse has its own challenges, but deployment brings on additional challenges for the spouse who cares for the home. Today's military families may be faced with multiple deployments or have to leave home for extended periods of training and the spouse who stays home shoulders the responsibility of maintaining the home life, and caring for children and pets, often while supporting a career. Spouses of deployed service members are faced with fulfilling the roles of both parents while bearing the emotional load of concern about the safety of the deployed spouse and the risk they face abroad.

Hunt recognizes these challenges and cares about our service members and their families. This is why we have established the **Hunt Heart Spousal Outreach Support (SOS) Program** for our resident families during a time when the spouse is deployed or away from home.

The **Spousal Outreach Support (SOS) Program** is backed by a team of caring individuals whose goal is to make life a little bit easier and bring smiles to the faces of family members while the service member is not there.

QUALIFICATIONS

Any resident with a spouse who is deployed, will be deploying or will be leaving for an extended period of time qualifies to be in the Hunt Heart Spousal Outreach Support Program (SOS).

ENROLLMENT

Residents who want to be considered for the SOS Program should contact the leasing office for enrollment. You will need a copy of your orders and a Power of Attorney to get started.

The **SOS Program** serves as an added bonus to living at a Hunt military community by providing deployed or absent service members peace of mind knowing that their loved ones will always have someone to contact for assistance while they are away.

SPOUSAL OUTREACH SUPPORT (SOS) BENEFITS:

- Maintenance Plus
- SOS Days
- SOS Resources

SOS MAINTENANCE PLUS

Maintenance Plus is designed to assist families with tasks that are traditionally done by the absent family member. Services provided are in addition to the 24 Hour Emergency and routine maintenance services that are already provided.

Services may include but are not limited to:

- Assistance with hanging pictures
- Assembling bikes and toys
- Changing light bulbs or moving furniture
- Mowing lawns
- Putting up or taking down Christmas decorations
- Grass cutting
- Weed removal from flowerbeds
- Shoveled sidewalks during snow events
- Box and packing material up

SOS DAYS

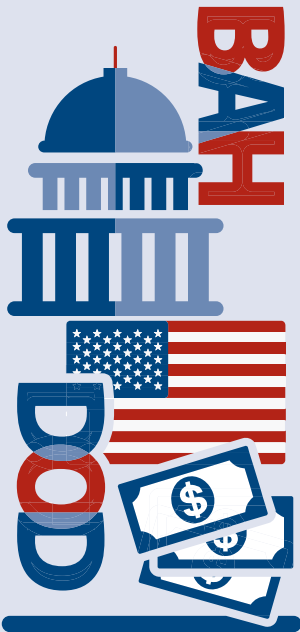
SOS Days are special events and days of family oriented activities dedicated to family of absent or deployed spouses.

SOS RESOURCES

SOS Resources are provided to assist our families in preparing and planning for deployment.

There are many decisions that have been made prior to deployment and preparing for deployment and preparing for deployment is paramount to family well-being.

WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?

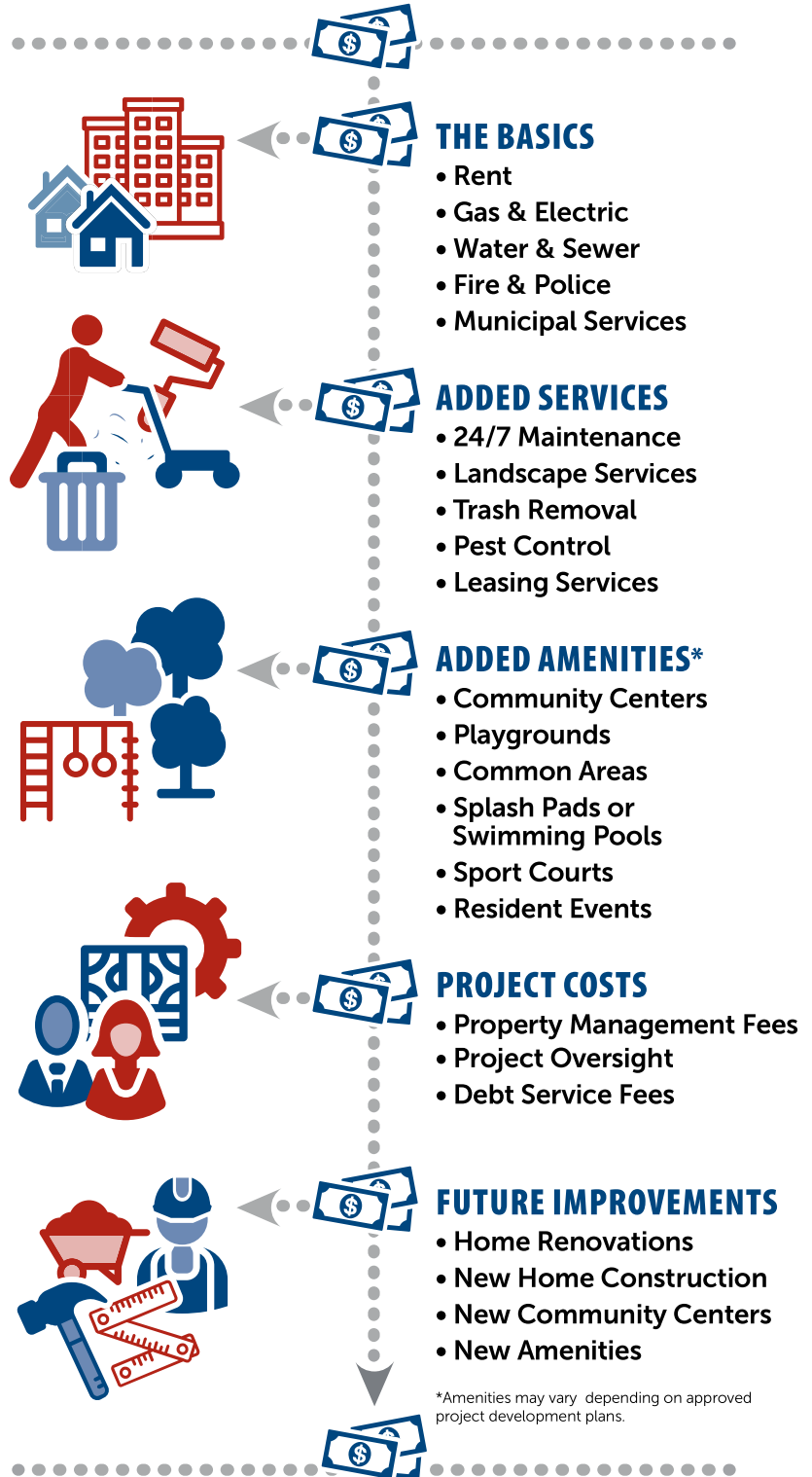


Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.

HuntMilitaryCommunities.com



Your BAH with Hunt Military Communities Includes:



BAH funds are reinvested back into the project for current and future service members' needs.

ADVANCED POWER STRIP GIVEAWAY



Why should I be interested in an Advanced Power Strip (APS)?

**Reduces Energy Consumption | Best for TV or PC Setup
No Charge | Free Resources/Training | Savings Benefit the Community**

Available at your local management office.

Pacific Northwest Communities has partnered with the local electric provider in your neighborhood to provide a **FREE** Advanced Power Strip for each home in their coverage area. Not only do we want to do our part in promoting conservation, but we want to help you to do so and save energy in your neighborhood.

HOW CAN I GET AN ADVANCED POWER STRIP FOR MY HOME?

1. Contact your local Neighborhood Management Office to determine if you qualify & make arrangements to get your power strip.
2. An acknowledgment form will need to be signed so the provider knows you accepted the power strip.
3. Resources will be provided with your power strip to help you understand the equipment and set it up correctly.

We appreciate your support of this initiative and in proactively taking action to conserve energy!